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Selitrennikoff et al.

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(54) **ESTABLISHING ONE COMPUTER AS A REPLACEMENT FOR ANOTHER COMPUTER**

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(52) **U.S. Cl.** **709/220**; 709/222; 713/2
(58) **Field of Search** 709/220, 221, 709/222, 223, 224, 225, 227, 228; 713/2

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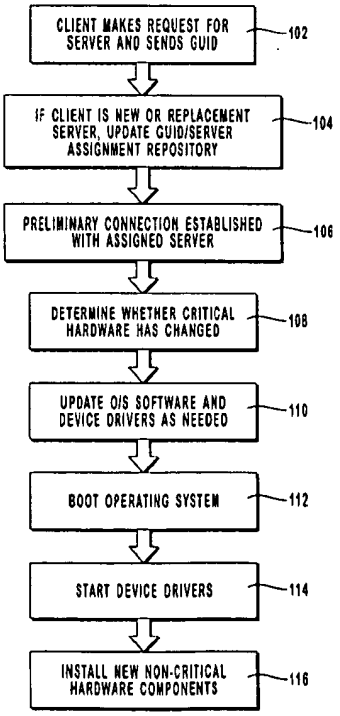
(57) **ABSTRACT**

Methods and systems for recognizing a client computer as a replacement for a previous client computer or as being new to a computer network. When a client computer is connected to a server in a computer network, the client computer sends its unique identifier to the server. The server compares the unique identifier against a list of known unique identifiers. If the server determines that the unique identifier is unknown, the client computer prompts the user to select one of a list of user options, which include, for example, a replacement computer option and a new computer option. If the user selects the replacement computer option, the user also identifies the previous computer that has been replaced. The server then replaces the previous computer's unique identifier with the replacement computer's unique identifier, and assigns the replacement computer to an appropriate server computer. If the user instead selects the new computer option, the server assigns the new computer to an appropriate server computer. The methods may further include identifying the hardware components of the new or replacement computer and modifying operating system components with little or no user assistance.

11 Claims, 16 Drawing Sheets



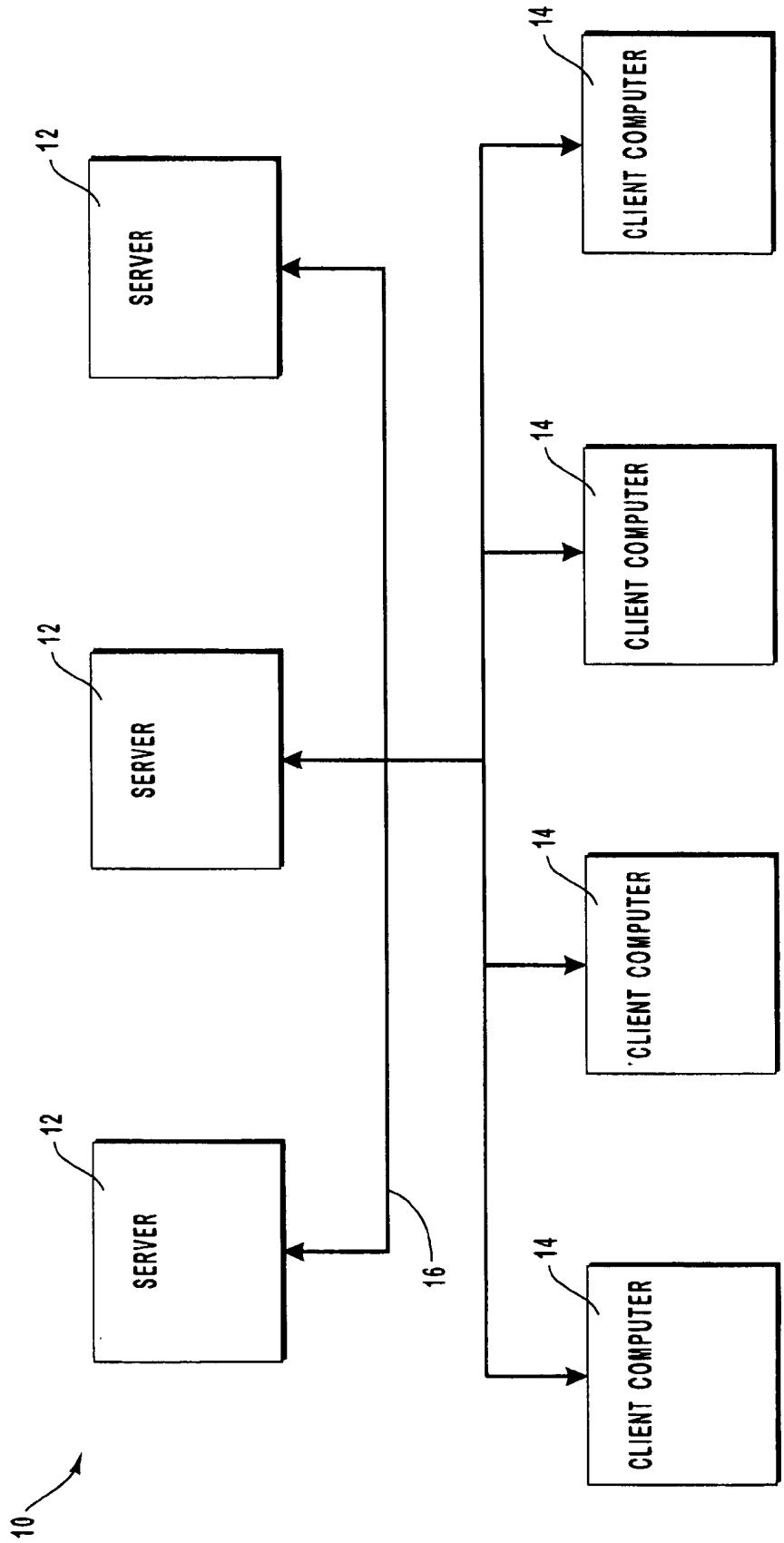


FIG. 1
(PRIOR ART)

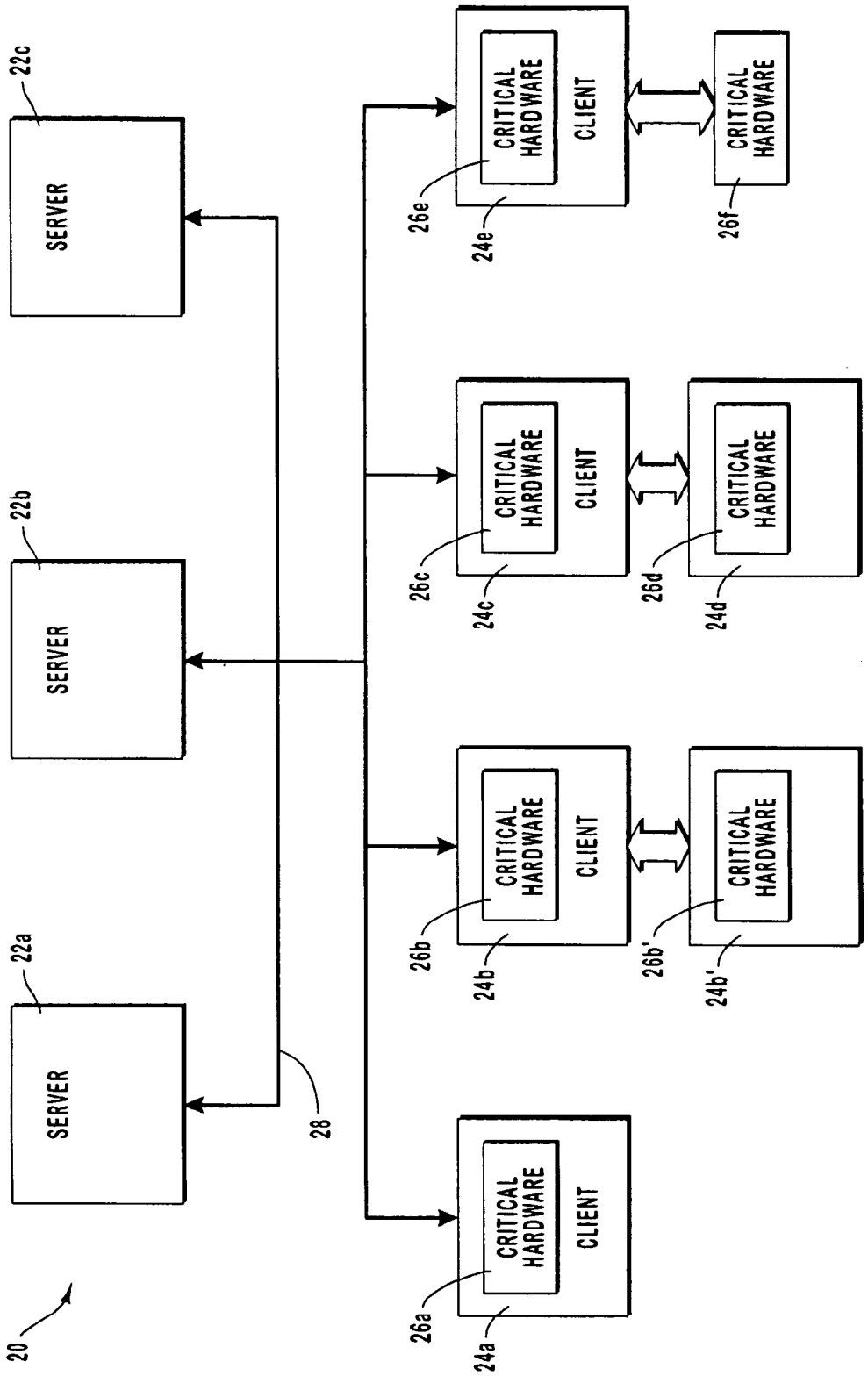

22c
SERVER
22b
SERVER
22a
SERVER
28
20
CRITICAL HARDWARE
CLIENT
CRITICAL HARDWARE
26e
24e
26f
CRITICAL HARDWARE
CLIENT
CRITICAL HARDWARE
26c
24c
26d
24d
CRITICAL HARDWARE
CLIENT
CRITICAL HARDWARE
26b
24b
26b'
24b'
CRITICAL HARDWARE
CLIENT
26a
24a

FIG. 2A

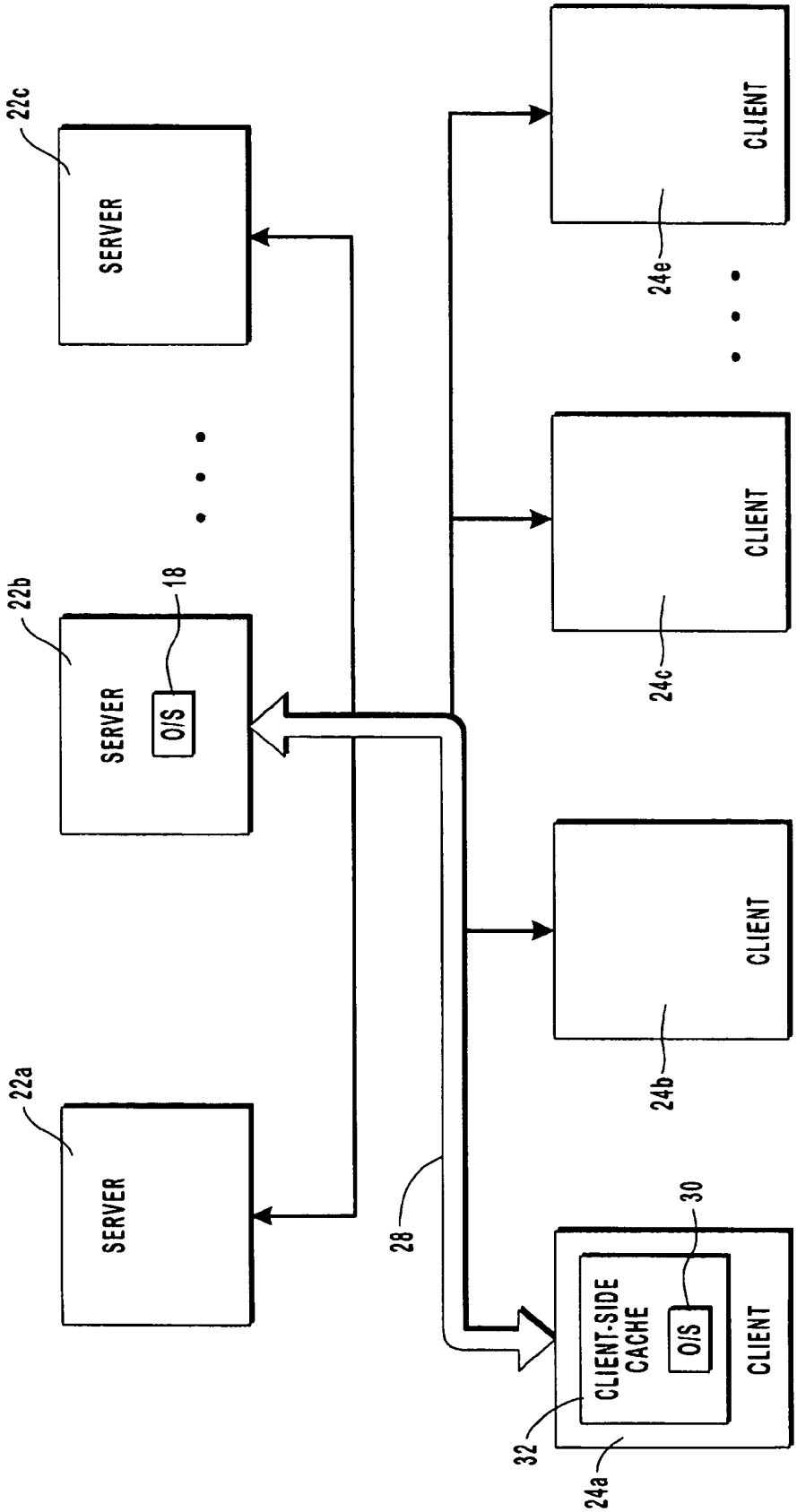

22c
SERVER
22b
SERVER
O/S
18
22a
SERVER
28
CLIENT
24e
CLIENT
24c
CLIENT
24b
CLIENT
CLIENT-SIDE CACHE
O/S
30
CLIENT
32
24a

FIG. 2B

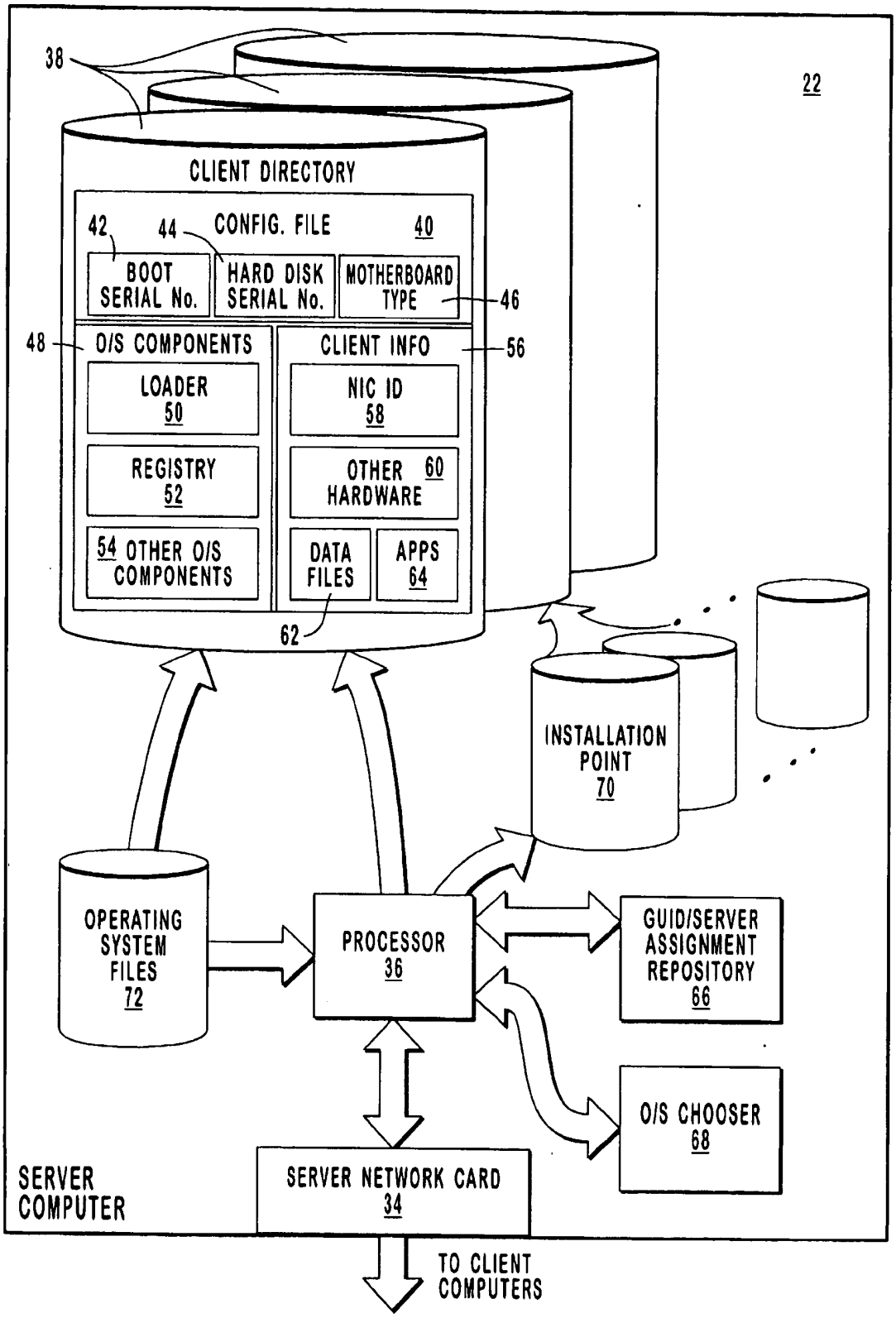

38
22
CLIENT DIRECTORY
42
44
CONFIG. FILE
40
BOOT SERIAL No.
HARD DISK SERIAL No.
MOTHERBOARD TYPE
46
48
O/S COMPONENTS
CLIENT INFO
56
LOADER 50
NIC ID 58
REGISTRY 52
OTHER HARDWARE 60
54 OTHER O/S COMPONENTS
DATA FILES
APPS 64
62
INSTALLATION POINT 70
OPERATING SYSTEM FILES 72
PROCESSOR 36
GUID/SERVER ASSIGNMENT REPOSITORY 66
O/S CHOOSER 68
SERVER COMPUTER
SERVER NETWORK CARD 34
TO CLIENT COMPUTERS

FIG. 3

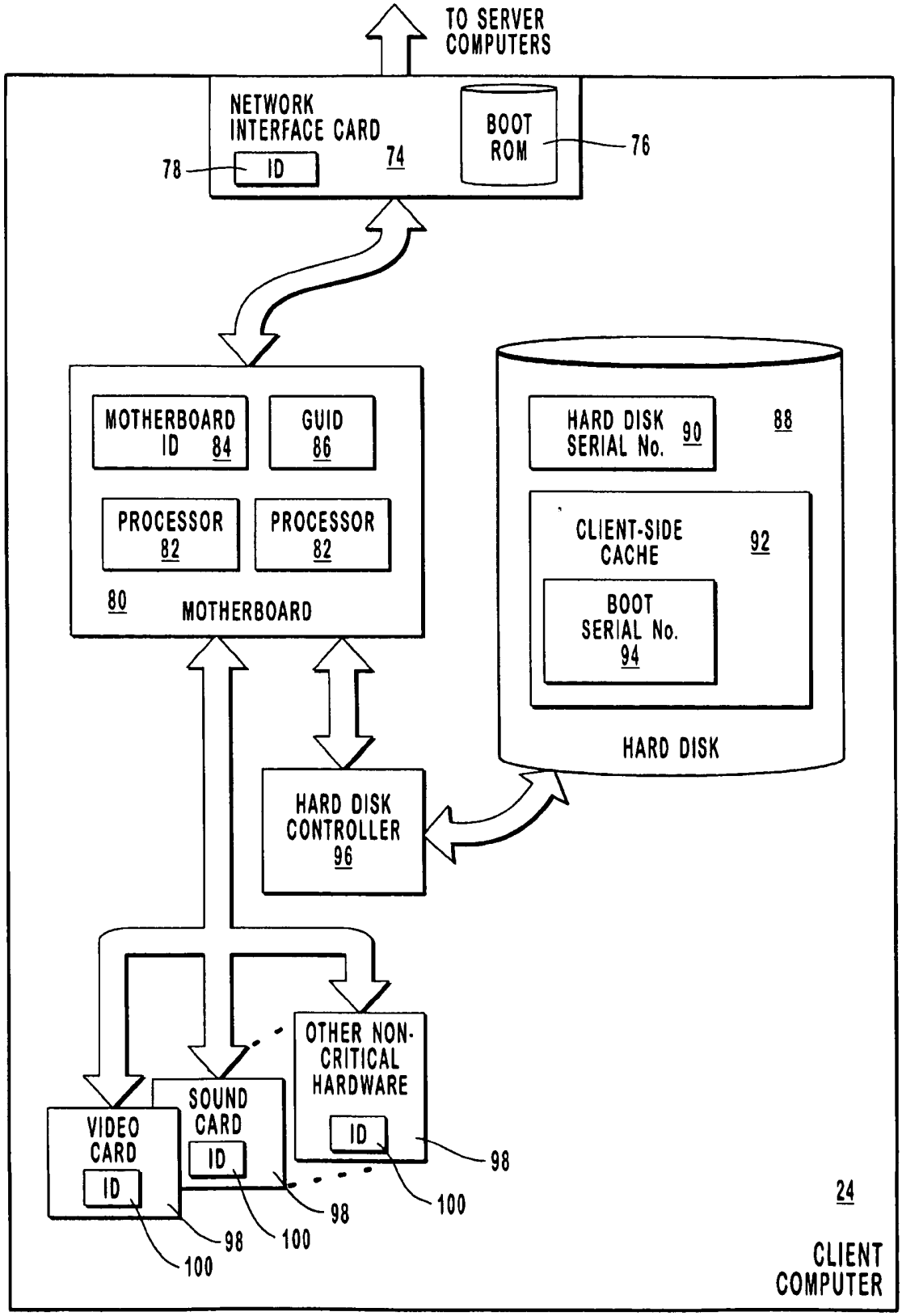

TO SERVER COMPUTERS
NETWORK INTERFACE CARD
ID
74
78
BOOT ROM
76
MOTHERBOARD ID 84
GUID 86
PROCESSOR 82
PROCESSOR 82
80
MOTHERBOARD
HARD DISK SERIAL No. 90
88
CLIENT-SIDE CACHE
92
BOOT SERIAL No. 94
HARD DISK
HARD DISK CONTROLLER 96
VIDEO CARD
ID
SOUND CARD
ID
OTHER NON-CRITICAL HARDWARE
ID
98
100
24
CLIENT COMPUTER

FIG. 4

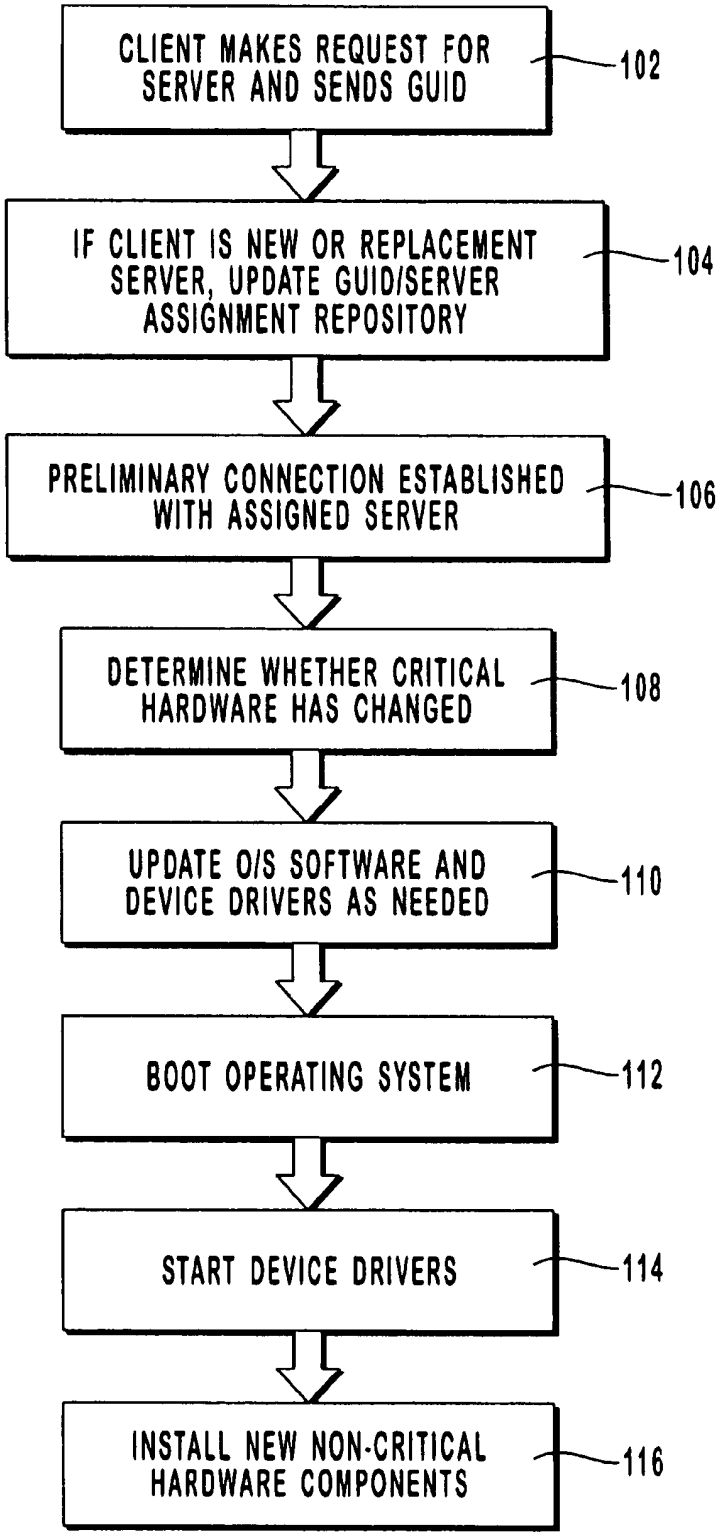

CLIENT MAKES REQUEST FOR SERVER AND SENDS GUID
102
IF CLIENT IS NEW OR REPLACEMENT SERVER, UPDATE GUID/SERVER ASSIGNMENT REPOSITORY
104
PRELIMINARY CONNECTION ESTABLISHED WITH ASSIGNED SERVER
106
DETERMINE WHETHER CRITICAL HARDWARE HAS CHANGED
108
UPDATE O/S SOFTWARE AND DEVICE DRIVERS AS NEEDED
110
BOOT OPERATING SYSTEM
112
START DEVICE DRIVERS
114
INSTALL NEW NON-CRITICAL HARDWARE COMPONENTS
116

FIG. 5

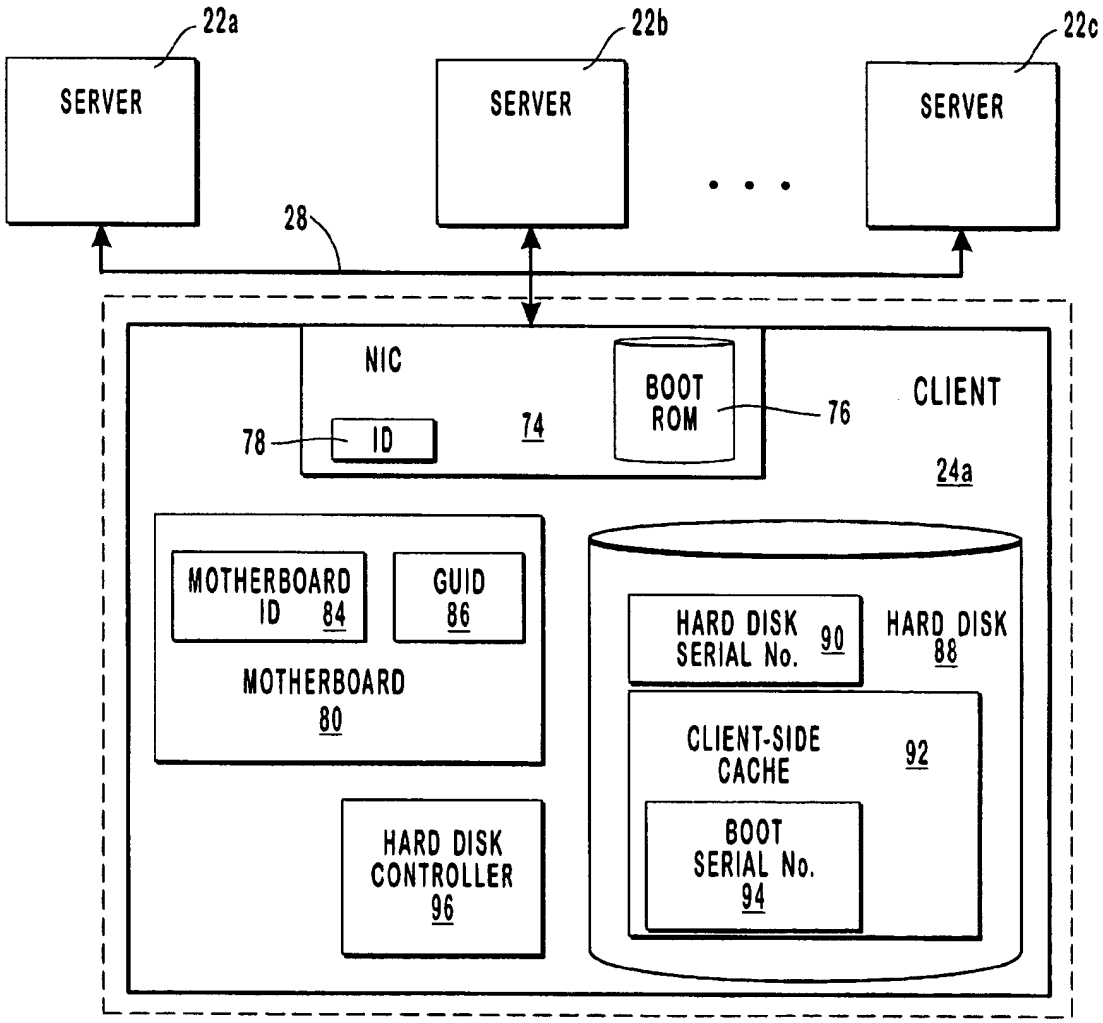

22a
SERVER
22b
SERVER
22c
SERVER
28
NIC
78
ID
74
BOOT ROM
76
CLIENT
24a
MOTHERBOARD ID 84
GUID 86
MOTHERBOARD 80
HARD DISK CONTROLLER 96
HARD DISK SERIAL No. 90
HARD DISK 88
CLIENT-SIDE CACHE 92
BOOT SERIAL No. 94

FIG. 6

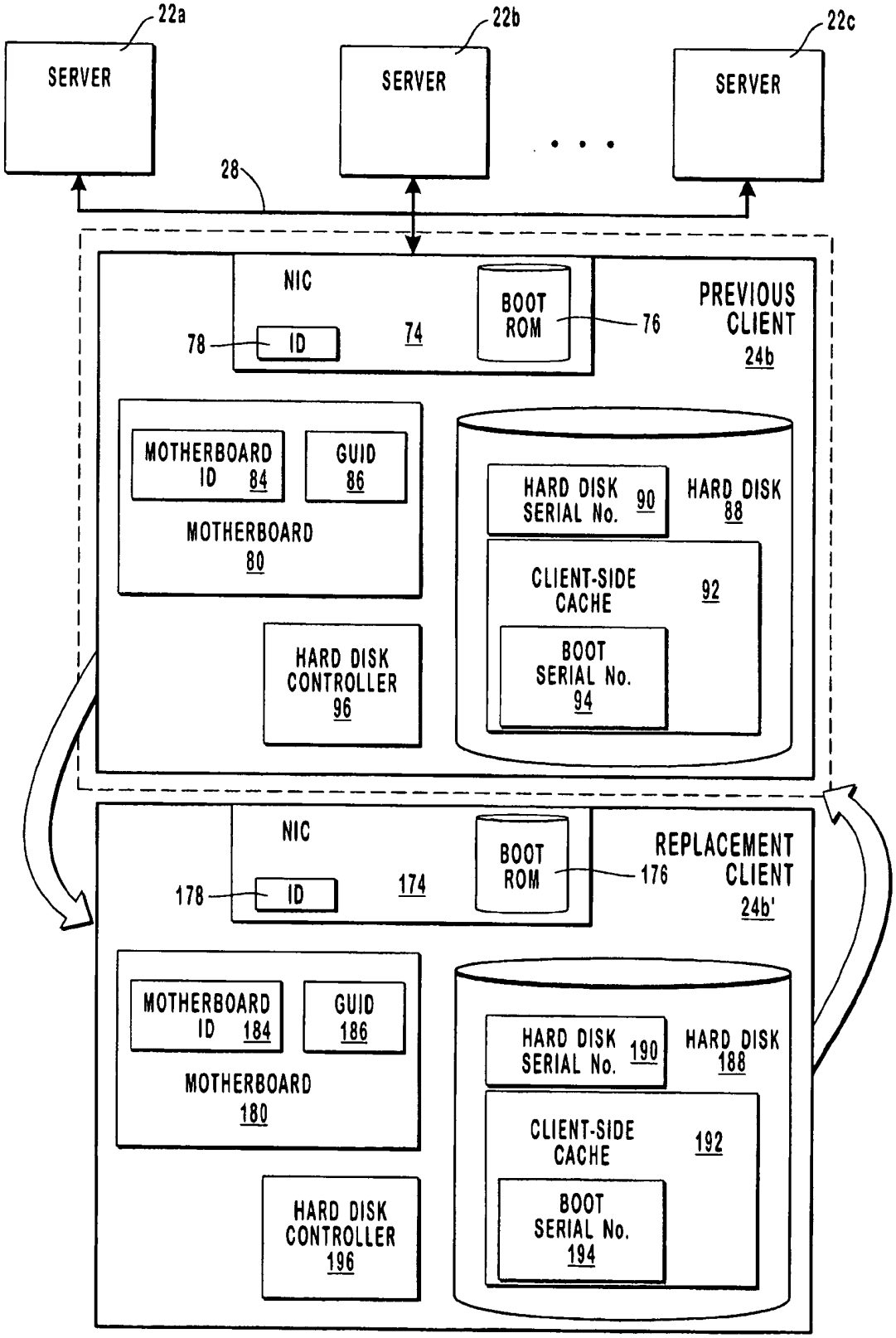

22a
SERVER
22b
SERVER
22c
SERVER
28
NIC
78
ID
74
BOOT ROM
76
PREVIOUS CLIENT
24b
MOTHERBOARD ID 84
GUID 86
MOTHERBOARD 80
HARD DISK CONTROLLER 96
HARD DISK SERIAL No. 90
HARD DISK 88
CLIENT-SIDE CACHE 92
BOOT SERIAL No. 94
NIC
178
ID
174
BOOT ROM
176
REPLACEMENT CLIENT
24b'
MOTHERBOARD ID 184
GUID 186
MOTHERBOARD 180
HARD DISK CONTROLLER 196
HARD DISK SERIAL No. 190
HARD DISK 188
CLIENT-SIDE CACHE 192
BOOT SERIAL No. 194

FIG. 7

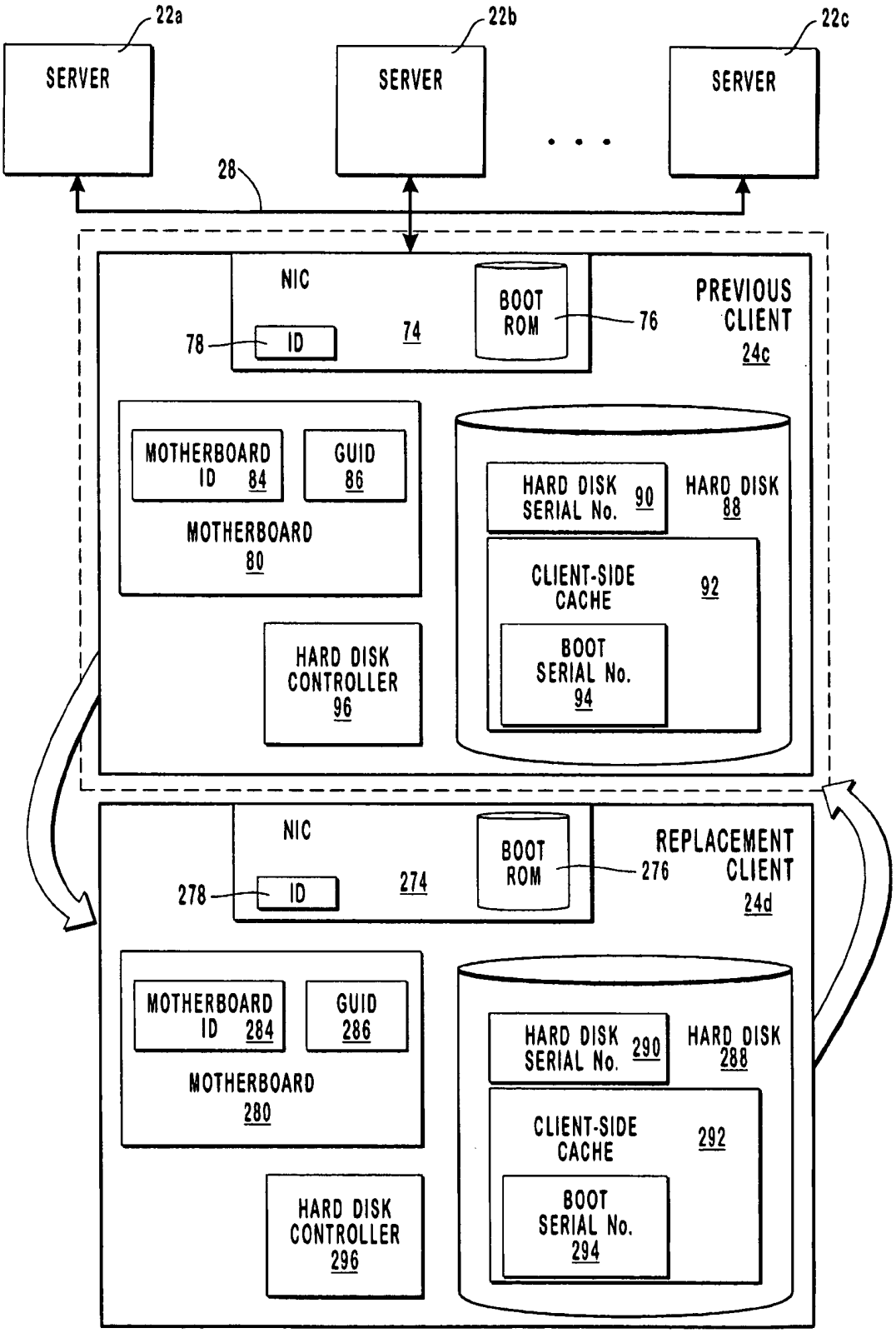

22a
SERVER
22b
SERVER
22c
SERVER
28
NIC
78
ID
74
BOOT ROM
76
PREVIOUS CLIENT
24c
MOTHERBOARD ID 84
GUID 86
MOTHERBOARD 80
HARD DISK SERIAL No. 90
HARD DISK 88
CLIENT-SIDE CACHE 92
BOOT SERIAL No. 94
HARD DISK CONTROLLER 96
NIC
278
ID
274
BOOT ROM
276
REPLACEMENT CLIENT
24d
MOTHERBOARD ID 284
GUID 286
MOTHERBOARD 280
HARD DISK SERIAL No. 290
HARD DISK 288
CLIENT-SIDE CACHE 292
BOOT SERIAL No. 294
HARD DISK CONTROLLER 296

FIG. 8

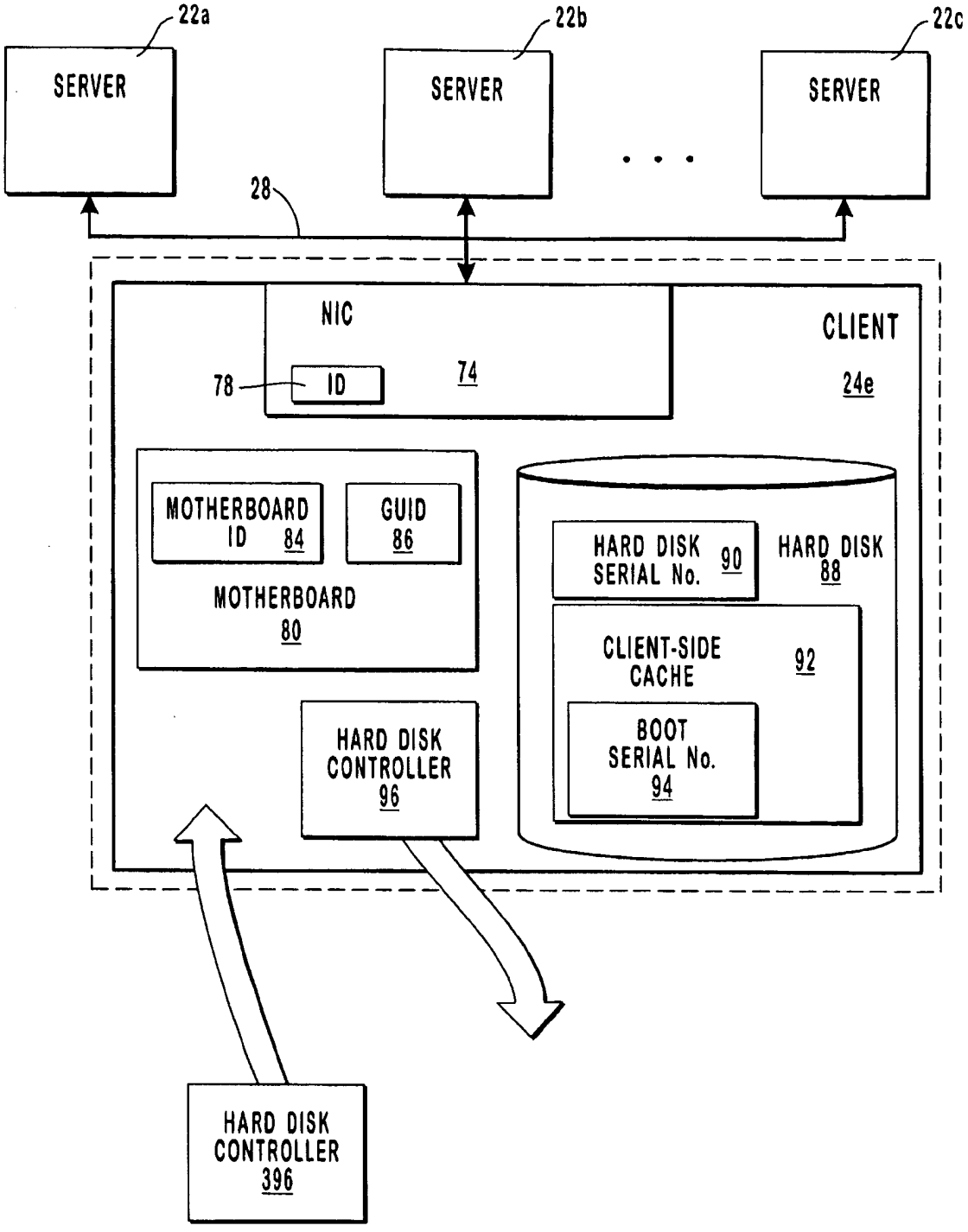

22a
SERVER
22b
SERVER
22c
SERVER
28
NIC
78
ID
74
CLIENT
24e
MOTHERBOARD ID 84
GUID 86
MOTHERBOARD 80
HARD DISK SERIAL No. 90
HARD DISK 88
CLIENT-SIDE CACHE 92
BOOT SERIAL No. 94
HARD DISK CONTROLLER 96
HARD DISK CONTROLLER 396

FIG. 9

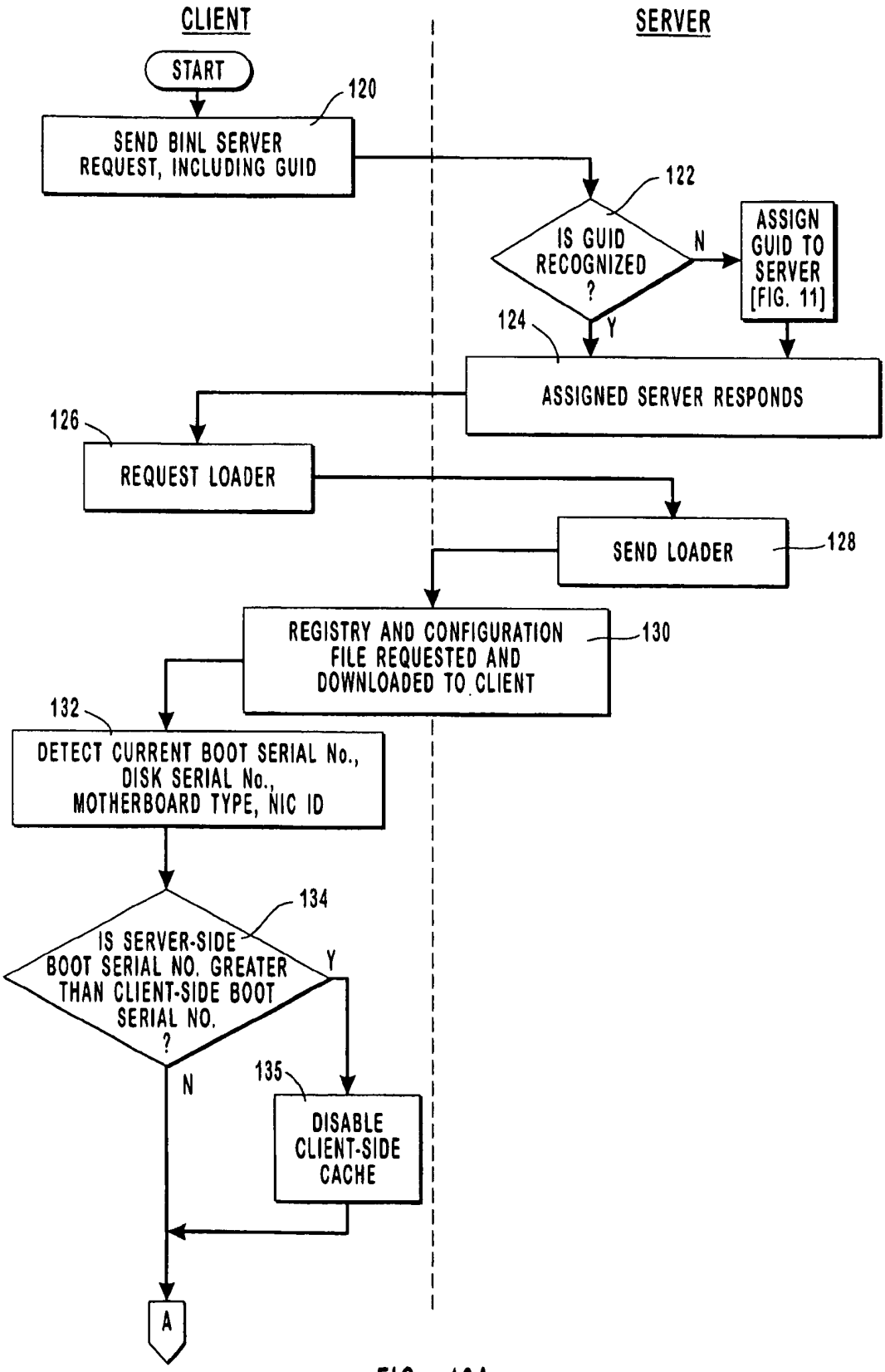

CLIENT
SERVER
START
120
SEND BINL SERVER REQUEST, INCLUDING GUID
122
IS GUID RECOGNIZED ?
N
ASSIGN GUID TO SERVER [FIG. 11]
Y
124
ASSIGNED SERVER RESPONDS
126
REQUEST LOADER
SEND LOADER
128
REGISTRY AND CONFIGURATION FILE REQUESTED AND DOWNLOADED TO CLIENT
130
132
DETECT CURRENT BOOT SERIAL No., DISK SERIAL No., MOTHERBOARD TYPE, NIC ID
134
IS SERVER-SIDE BOOT SERIAL NO. GREATER THAN CLIENT-SIDE BOOT SERIAL NO. ?
Y
N
135
DISABLE CLIENT-SIDE CACHE
A

FIG. 10A

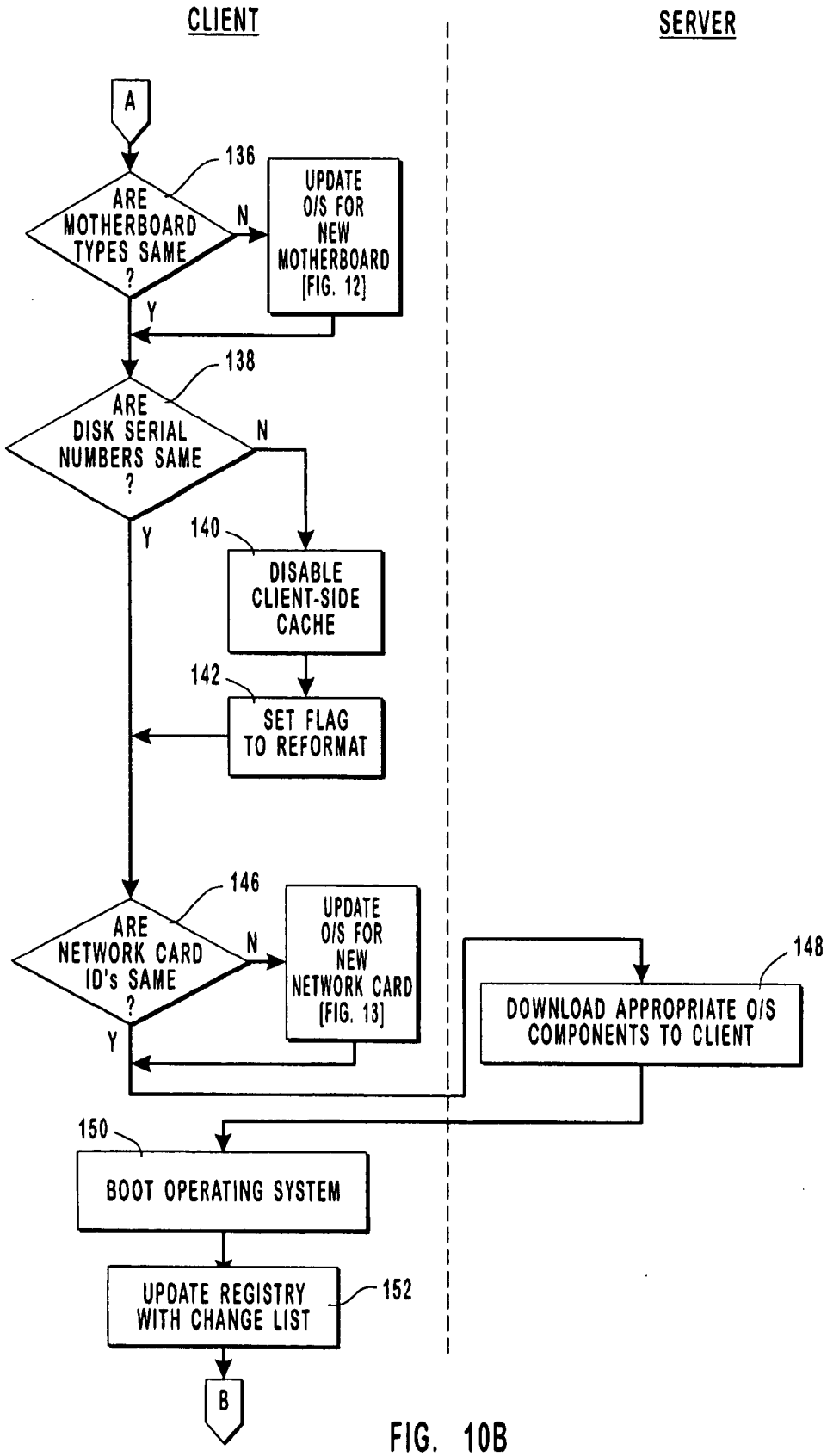

CLIENT
SERVER
A
136
ARE MOTHERBOARD TYPES SAME ?
N
UPDATE O/S FOR NEW MOTHERBOARD [FIG. 12]
Y
138
ARE DISK SERIAL NUMBERS SAME ?
N
Y
140
DISABLE CLIENT-SIDE CACHE
142
SET FLAG TO REFORMAT
146
ARE NETWORK CARD ID's SAME ?
N
UPDATE O/S FOR NEW NETWORK CARD [FIG. 13]
Y
148
DOWNLOAD APPROPRIATE O/S COMPONENTS TO CLIENT
150
BOOT OPERATING SYSTEM
UPDATE REGISTRY WITH CHANGE LIST
152
B

FIG. 10B

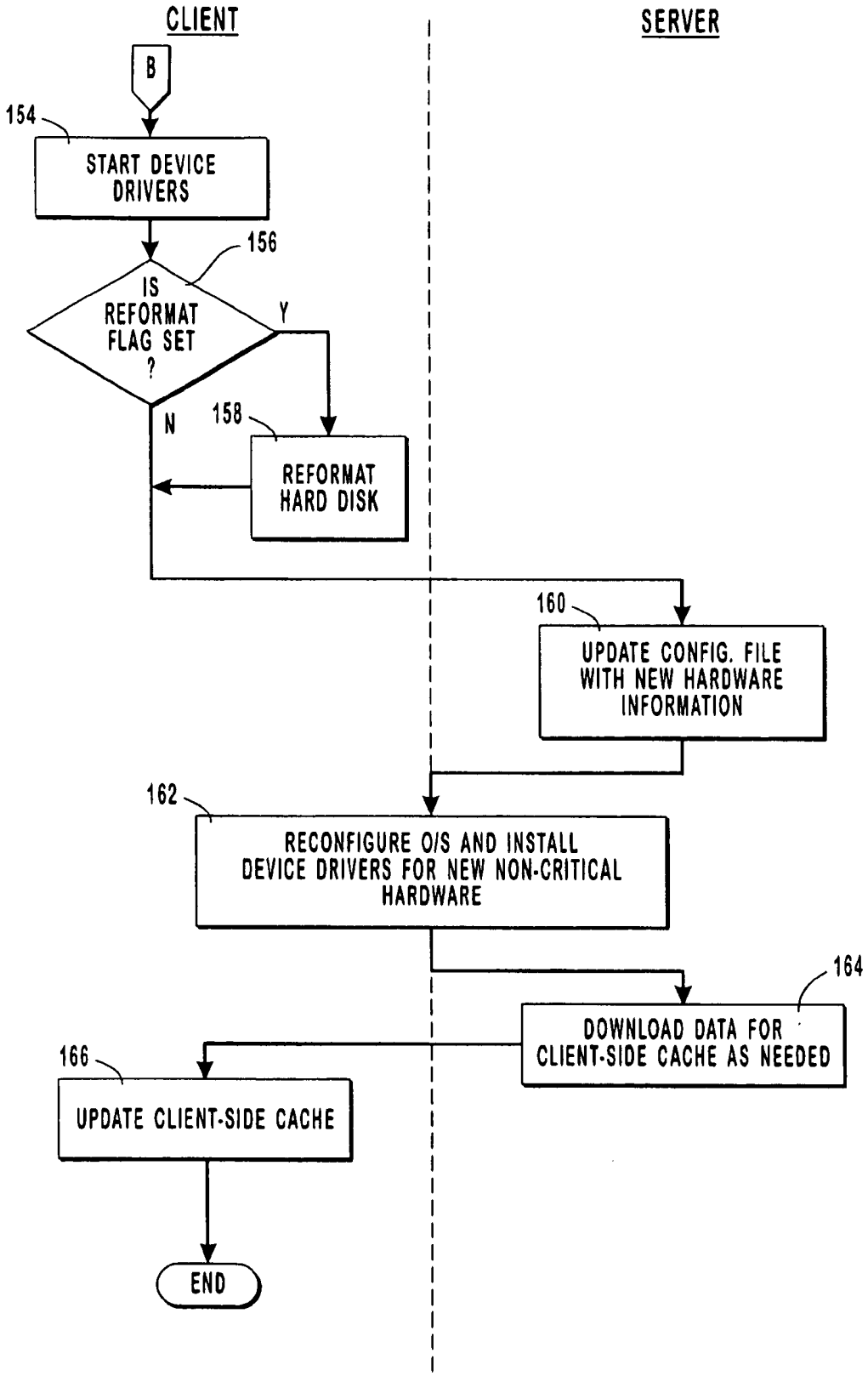

CLIENT
SERVER
B
154
START DEVICE DRIVERS
156
IS REFORMAT FLAG SET ?
Y
N
158
REFORMAT HARD DISK
160
UPDATE CONFIG. FILE WITH NEW HARDWARE INFORMATION
162
RECONFIGURE O/S AND INSTALL DEVICE DRIVERS FOR NEW NON-CRITICAL HARDWARE
164
DOWNLOAD DATA FOR CLIENT-SIDE CACHE AS NEEDED
166
UPDATE CLIENT-SIDE CACHE
END

FIG. 10C

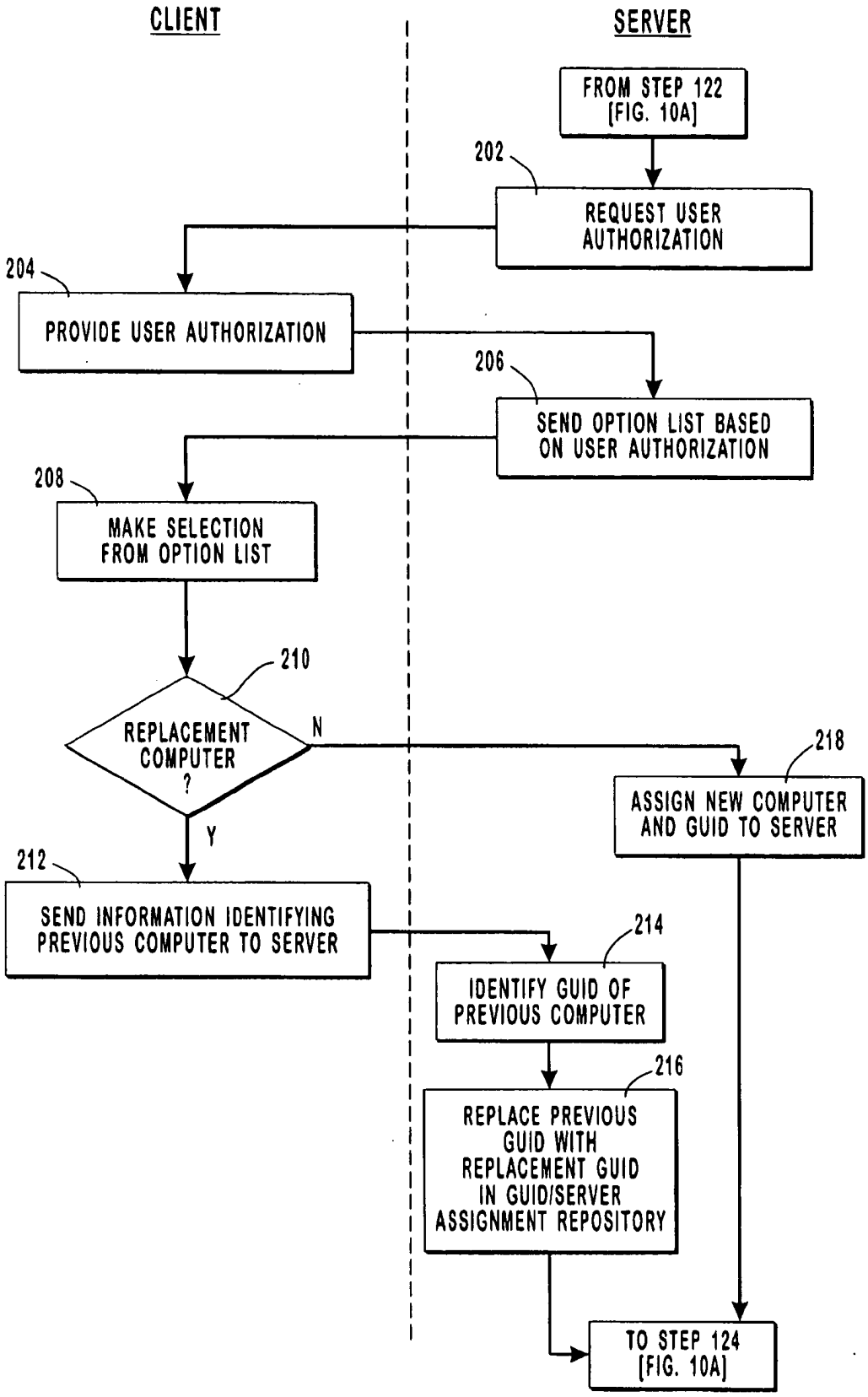

CLIENT
SERVER
FROM STEP 122 [FIG. 10A]
202
REQUEST USER AUTHORIZATION
204
PROVIDE USER AUTHORIZATION
206
SEND OPTION LIST BASED ON USER AUTHORIZATION
208
MAKE SELECTION FROM OPTION LIST
210
REPLACEMENT COMPUTER ?
N
Y
218
ASSIGN NEW COMPUTER AND GUID TO SERVER
212
SEND INFORMATION IDENTIFYING PREVIOUS COMPUTER TO SERVER
214
IDENTIFY GUID OF PREVIOUS COMPUTER
216
REPLACE PREVIOUS GUID WITH REPLACEMENT GUID IN GUID/SERVER ASSIGNMENT REPOSITORY
TO STEP 124 [FIG. 10A]

FIG. 11

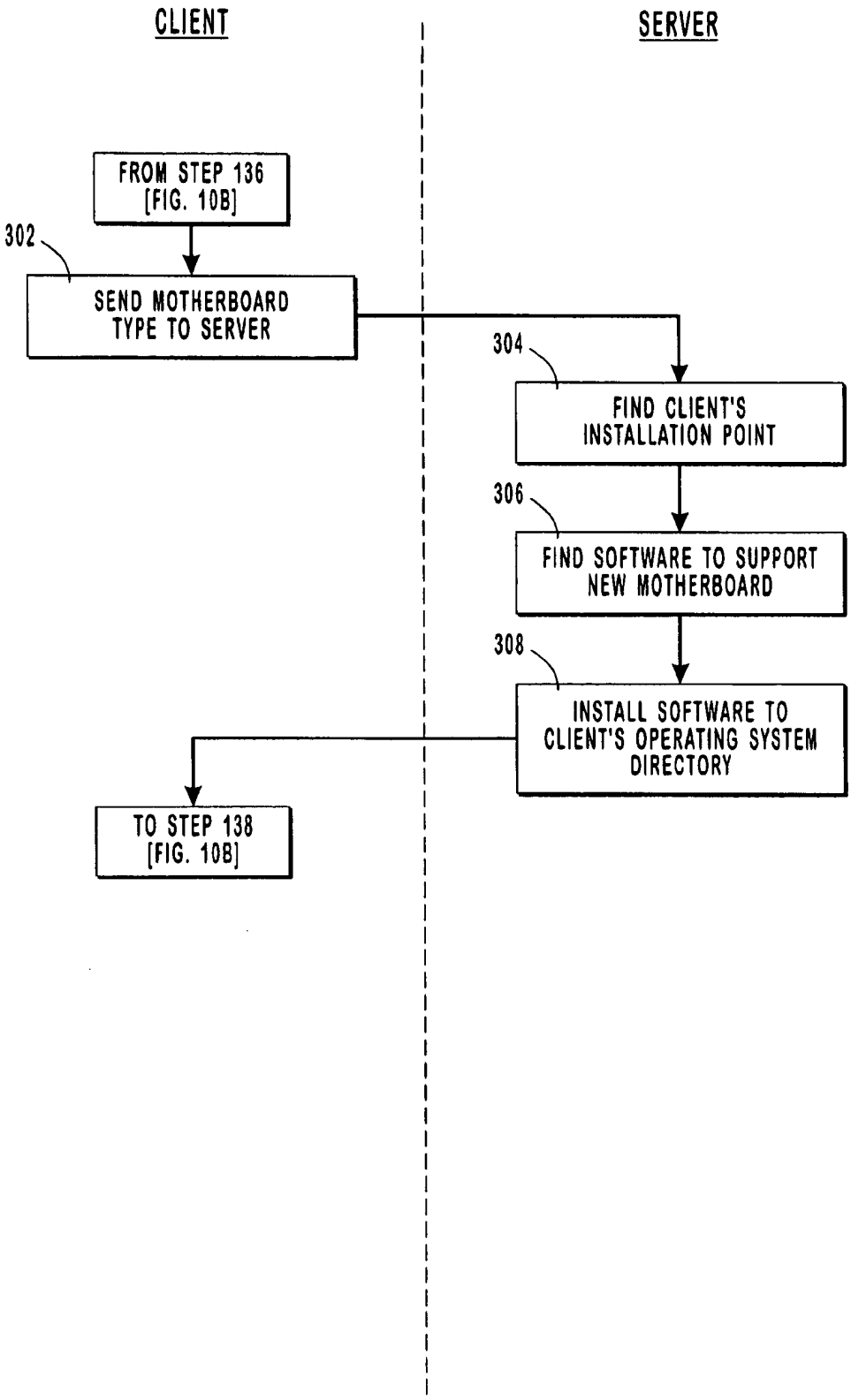

CLIENT
SERVER
FROM STEP 136 [FIG. 10B]
302
SEND MOTHERBOARD TYPE TO SERVER
304
FIND CLIENT'S INSTALLATION POINT
306
FIND SOFTWARE TO SUPPORT NEW MOTHERBOARD
308
INSTALL SOFTWARE TO CLIENT'S OPERATING SYSTEM DIRECTORY
TO STEP 138 [FIG. 10B]

FIG. 12

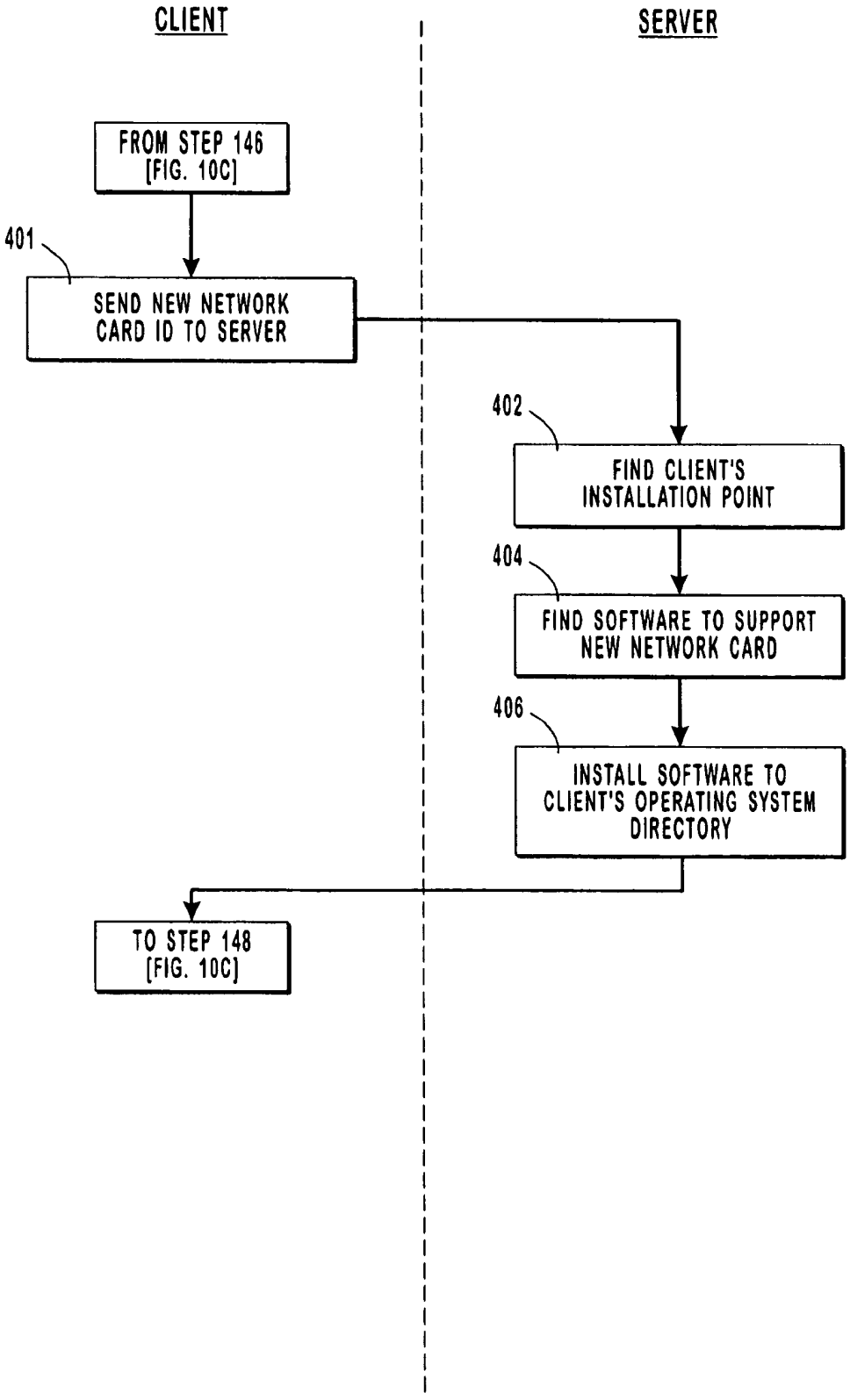

CLIENT
SERVER
FROM STEP 146 [FIG. 10C]
401
SEND NEW NETWORK CARD ID TO SERVER
402
FIND CLIENT'S INSTALLATION POINT
404
FIND SOFTWARE TO SUPPORT NEW NETWORK CARD
406
INSTALL SOFTWARE TO CLIENT'S OPERATING SYSTEM DIRECTORY
TO STEP 148 [FIG. 10C]

FIG. 13

ESTABLISHING ONE COMPUTER AS A REPLACEMENT FOR ANOTHER COMPUTER

BACKGROUND OF THE INVENTION

1. The Field of the Invention

The present invention relates to methods and systems for supporting a new or a replacement computer in a network environment with minimal administrative assistance. In particular, the present invention relates to methods and systems wherein a client computer transmits to a server a unique identifier associated with the client computer. The server compares the unique identifier to known unique identifiers, recognizes that the client computer's unique identifier is previously unknown, and then configures the network environment to treat the client computer as a new or replacement computer.

2. The Prior State of the Art

As computers have become more powerful and less expensive, their acceptance and use in business have continually increased over the years, and are now standard in many industries. The increasing use of computer networks has been a significant factor in employee productivity gains in the economy. Because the price of computers has generally decreased over the years, the purchase price of a computer is now often a relatively small percentage of the total cost of owning and operating a computer in the business setting. Increasingly, from a business standpoint, the total cost of ownership is a significant factor in the number of computers owned by a business and the breadth of activities in which computers are used. Frequently, a major portion of the total cost of ownership includes installation of new computers and new hardware, the cost of software, and general network administration.

Sometimes, as a result of software problems or hardware failure, a client computer may be rendered temporarily or permanently unusable. For example, the hard disk or the motherboard of a client computer is subject to the risk of failure, with the result that the failed hardware must be replaced or an entirely new computer must be substituted for the failed device. The cost of computer failure includes not only the cost of purchasing new hardware or a new computer but also the time required to physically connect the computer to the network and to configure the computer and the server in order to boot the new computer and make it available to a user. Furthermore, a significant amount of time and cost may be spent in reinstalling and configuring programs that had been used on the particular failed computer.

An example of a typical computer network in the prior art is illustrated in FIG. **1**. Network **10** includes one or more server computers **12**, one or more client computers **14**, and a network infrastructure **16** that allows information to pass between the server computers and the client computers. If a computer **14** fails, it is likely that the hardware of a replacement computer is different from the hardware of the failed computer. If so, the operating system as previously configured may be incompatible with the new hardware. As a result, the administrator is ordinarily required to install the proper operating system software or device drivers in order to support the replacement computer. The administrator time spent in configuring the replacement client computer combined with the down time and associated loss in employee productivity from lack of access to the computer significantly contributes to the total cost of owning a computer in the business setting.

The cost and inconvenience of replacing a failed computer or failed hardware is particularly great when the failed

hardware is the hard disk. Failure of a hard disk in a network setting such as that illustrated in FIG. 1 may involve the loss of a great deal of potentially valuable information. Furthermore, the cost of the lost data generally includes the employee time required to replace the data.

Certain types of hardware components are increasingly automatically installed and supported by operating systems and associated device drivers. For example, printers, sound cards, video cards and the like may be essentially automatically installed and supported by some operating systems with minimal or no user input. For instance, some operating systems automatically recognize the presence of changed hardware after the operating system boots on the computer and then update or install device drivers accordingly.

The foregoing method of automatically supporting new hardware has previously been inapplicable to hardware that operates during bootup and initial execution of the operating system software. Unless the changed hardware has already been recognized and the operating system software updated accordingly, the computer is unable to boot in the first place. However, without first booting the operating system, the presence and identity of the new hardware components cannot be detected. Thus, in the past, the foregoing two requirements have been mutually exclusive, and new hardware used during the bootup process has been incompatible with methods of automatic hardware recognition and automatic configuration of the operating system. As a result, when a hard drive or a motherboard, for example, is replaced with new hardware, the user has been required to manually reconfigure the operating system. The foregoing problem has been a significant hindrance in the otherwise successful effort of minimizing administrative attention needed to replace networked computers and update hardware.

In view of the foregoing, it would be a great advancement in the art to provide a system for automatically adjusting operating system software for new hardware components, particularly those that must operate during the booting process. Furthermore, it would be a great advantage to provide network systems wherein a replacement computer or replacement hardware may be installed and automatically supported by the servers with minimal or no user or administrator attention. It would be particularly advantageous if such methods would allow a replacement computer or replacement hard disk to automatically obtain the data stored on a previous or failed computer or hard disk. Such methods and systems would significantly reduce the total cost of ownership of computers in the business setting and would reduce the administrative costs of operating computer networks.

SUMMARY AND OBJECTS OF THE INVENTION

The present invention relates to methods and systems for booting client computers over a network using operating system components provided by a server computer. According to the invention, the client computers may be booted and automatically reconfigured regardless of changes made to the hardware components of the client computer since the last time the client computer was connected to the server. When replacement hardware or an entire computer is added to the network, the client computer may be connected to the network and booted with little or no user input. Moreover, the operating system is automatically updated in response to new hardware that must be operated during the bootup process. According to the invention, the new computer or replacement hardware is treated by the servers just as the

previous computer or hardware. Furthermore, if a hard disk has been replaced, the replacement hard disk automatically receives copies of information previously stored on the original hard disk. One result of the methods of the invention is that the new or modified computer is configured identically to the original computer from the point of view of the user.

According to the invention, a preliminary connection is established between the client computer and a server computer before the bootup operation is initiated. The preliminary connection is used to ensure that the operating system is properly configured and the appropriate device drivers for the critical hardware components are installed before bootup occurs.

In the preliminary connection, a globally unique identifier ("GUID") associated with the computer is transmitted from the client computer to the server. The transmitted globally unique identifier is used by the server to determine whether the particular client computer has previously accessed the network. If the server determines that the client computer is new to the network, the preliminary connection is used to ask the user whether the client computer is a new computer or a replacement computer for a previous computer. In the case where the client computer is a replacement computer, the user is prompted to identify the previous computer. In response to the information provided by the user, the server computer locates a GUID/server assignment repository containing information associating client computers with server computers. The server computer then replaces the previous computer's GUID in the GUID/server assignment repository with the replacement computer's GUID, thereby recognizing the new computer as a replacement.

During the preliminary connection, information relating to the previous hardware configuration of the client computer is transmitted from the server to the client computer. In particular, the transmitted information may relate to "critical" hardware components of the client computer, which must be properly supported in order to boot the operating system. Depending on the operating system used in the network environment, the critical hardware components may include the network interface card, the hard disk, and the motherboard.

The client computer receives the transmitted information and compares the current hardware configuration of the client computer to the previous hardware configuration. If critical hardware components of a new type are identified, and if the operating system is not yet configured to support the new critical hardware, the server installs the appropriate operating system components or device drivers. This is done, for example, by locating the appropriate operating system components or device drivers and copying them into a client operating system directory located at the server that serves the client computer. The updated operating system components and device drivers are thereby made available for transfer to the client computer.

In one implementation of the invention, the preliminary connection is used to determine whether the hard disk is a replacement, or whether the information that was contained in the hard disk of the client computer has been otherwise lost since the last time the client was connected to the server. If the hard disk information is not current, the hard disk may then be disabled during the balance of the booting process.

When the appropriate software is copied to the client operating system directory, bootup of the client computer proceeds by transmitting operating system components from the operating system directory to the client computer. These operating system components are compatible with the new hardware on the client computer such that the client computer boots with little or no user assistance. In addition, if the hard disk is new or otherwise has experienced a data loss, a backup copy of the lost data may be transferred from a storage location at the server computer to the client computer. In this manner, the client computer automatically and reliably obtains a copy of data files, application programs, and other information that were stored at the client computer when it was last connected to the server.

The invention is an advancement in the art by significantly reducing the administrative time and expense required in operating and owning computers and computer networks. When new hardware or new or replacement computers are connected to the network, the network automatically recognizes the new devices and adjusts the operating system in response thereto. If the computer fails, the replacement computer may be substituted therefor and may be operational almost immediately with minimal setup, configuration, or network adjustment.

Additional objects and advantages of the invention will be set forth in the description which follows, and in part will be obvious from the description, or may be learned by the practice of the invention. The objects and advantages of the invention may be realized and obtained by means of the instruments and combinations particularly pointed out in the appended claims. These and other objects and features of the present invention will become more fully apparent from the following description and appended claims, or may be learned by the practice of the invention as set forth hereinafter.

BRIEF DESCRIPTION OF THE DRAWINGS

In order that the manner in which the above-recited and other advantages and objects of the invention are obtained, a more particular description of the invention briefly described above will be rendered by reference to specific embodiments thereof which are illustrated in the appended drawings. Understanding that these drawings depict only typical embodiments of the invention and are not therefore to be considered limiting of its scope, the invention will be described and explained with additional specificity and detail through the use of the accompanying drawings in which:

FIG. **1** is a schematic diagram of a network of the prior art including client computers and server computers.

FIG. **2A** is a schematic diagram of a network according to the invention, in which an entire computer or selected hardware components thereof may be replaced.

FIG. **2B** is a schematic diagram of the network of FIG. **2A**, further illustrating the manner in which operating system components are provided to the client computer by the server.

FIG. **3** is a schematic diagram of a server computer of the network of FIG. **2A**, illustrating selected data structures and hardware components.

FIG. **4** is a schematic diagram of a client computer of the network of FIG. **2A**, depicting selected data structures and hardware components.

FIG. **5** is a flow diagram generally depicting selected steps of a method of the invention for recognizing new hardware components and adjusting the operating system before booting the operating system on the client computer.

FIG. **6** is a schematic diagram illustrating a client computer repeatedly connected to the network without a hardware reconfiguration.

FIG. 7 is a schematic diagram illustrating the replacement of an original client computer with a replacement computer, wherein the hardware of the original client computer and the hardware of the replacement client computer are of the same type.

FIG. 8 is a schematic diagram illustrating the replacement of an original client computer with a replacement computer, wherein the hardware of the original client computer and the hardware of the replacement client computer are of different types.

FIG. 9 is a schematic diagram showing the replacement of selected hardware components of a client computer with replacement hardware components.

FIGS. 10A–10C include a flow diagram illustrating the steps of one embodiment of a method for recognizing new hardware components and booting an operating system on the client computer over a network.

FIG. 11 is a flow diagram illustrating a sub-routine of the method of FIGS. 10A–10C, wherein the server computer recognizes a client computer as being a new or replacement client computer.

FIG. 12 is a flow diagram illustrating a sub-routine of the method of FIGS. 10A–10C, wherein the operating system is reconfigured for a new motherboard.

FIG. 13 is a flow diagram depicting a sub-routine of the method of FIGS. 10A–10C, wherein the operating system is reconfigured for a new network interface card.

DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

The invention is described below by using diagrams to illustrate either the structure or processing of embodiments used to implement the system and method of the present invention. Using the diagrams in this manner to present the invention should not be construed as limiting of its scope. The embodiments of the present invention may comprise a special purpose or general purpose computer comprising various computer hardware, as discussed in greater detail below.

Embodiments within the scope of the present invention also include computer-readable media having computer-executable instructions or data fields stored thereon. Such computer-readable media can be any available media which can be accessed by a general purpose or special purpose computer. By way of example, and not limitation, such computer-readable media can comprise RAM, ROM, EEPROM, CD-ROM or other optical disk storage, magnetic disk storage or other magnetic storage devices, or any other medium which can be used to store the desired executable instructions or data fields and which can accessed by a general purpose or special purpose computer. Combinations of the above should also be included within the scope of computer-readable media. Executable instructions comprise, for example, instructions and data which cause a general purpose computer, special purpose computer, or special purpose processing device to perform a certain function or group of functions.

Althought not required, the invention will be described in the general context of computer-executable instructions, such as program modules, being executed by computers in network environments. Generally, program modules include routines, programs, objects, components, data structures, etc. that perform particular tasks or implement particular abstract data types. Moreover, those skilled in the art will appreciate that the invention may be practiced in network computing environments with many types of computer system configurations, including personal computers, hand-held devices, multi-processor systems, microprocessor-based or programmable consumer electronics, network PCs, minicomputers, mainframe computers, and the like.

The present invention relates to methods and systems for booting a client computer over a network regardless of changes in the hardware configuration of the client computer since the last time it was connected to the server. In situations wherein critical hardware components (those that operate during bootup and initial execution of the operating system) are replaced, the server recognizes the presence of such hardware components and compensates for their presence. In cases involving the replacement of an entire client computer, the server recognizes the new computer as a replacement for the original client computer and adjusts the operating system accordingly.

In order to compensate for a new computer or new or replacement hardware, a preliminary connection is established between the client computer and the server computer before the operating system boots on the client computer. The client computer and the server computer communicate to determine whether one or more critical hardware components have been changed in the client computer since the last time it was connected to the server. If new critical hardware components are included in the client computer, the server computer identifies operating system software or device drivers that are required to support the new critical hardware. The identified operating system software or device drivers are used to update the operating system associated with the client computer. Depending on the nature of the operating system and the particular changed critical hardware components, the hard disk of the client computer may be disabled during the boot process. The operating system is then downloaded over the network and boots on the client computer.

As used herein, the term "critical hardware component" is defined as any hardware component of the client computer that must be appropriately supported by device drivers or other operating system components before or during a successful boot of the operating system on the client computer. Although specific examples of critical hardware components are presented herein, the invention is not limited thereto. In particular, the identity of the critical hardware components depends largely on the operating system used with the client computer.

The term "operating system components" refers to data fields, data structures, or computer files containing operating system software, device drivers, information relating to the hardware configuration of the client computer, and the like. According to the invention, "modification" or "modifying" operating system components may include replacing, adding, removing, updating, reconfiguring, or otherwise changing one or more individual operating system components.

FIGS. 2A and 2B illustrate a network system 20 including one or more server computers 22, one or more client computers 24, and a network infrastructure 28 that establishes communication between the client computers and the server computers. Network infrastructure 28 may include cabling, transport mechanisms, routers, and other devices that establish logical connections among servers 22 and client computers 24, and other networked devices. Selected examples of replacing client computers or critical hardware components thereof are presented in FIG. 2A. In response to any of the replacement scenarios presented in FIG. 2A,

servers 22 and client computers 24 are together capable of identifying the changed hardware components and modifying the operating system components with little or no user assistance.

In a first scenario, client computer 24*a* and the critical hardware 26*a* included therein remain unchanged during multiple booting operations. In a second scenario, client computer 24*b*, including critical hardware 26*b*, is replaced in its entirety with replacement client computer 24*b'* including critical hardware 26*b'*. In this case, critical hardware 26*b* and replacement critical hardware 26*b'* are of a similar or identical type. In a third scenario, client computer 24*c*, including critical hardware 26*c*, is replaced with replacement computer 24*d*, including critical hardware 26*d*. In this case, replacement critical hardware 26*d* is of a different type than original critical hardware 26*c*. In a fourth scenario, one or more critical hardware components 26*e* of client computer 24*e* are replaced with one or more critical hardware components 26*f*. In this case, replacement critical hardware 26*f* is of a different type than original critical hardware 26*e*.

In one implementation of the invention, each client computer 24 is assigned to one of the servers 22. Accordingly, when a client computer 24 is used in the network environment, a communication link or another logical connection is established between the client computer and the associated server. As seen in FIG. 2B, for example, client computer 24*a* could be assigned to server 22*b*. In this case, whenever client computer 24*a* is operated in the environment of network 20, it communicates with server 22*b* over network infrastructure 28. Furthermore, in this implementation, a first copy 18 of the operating system is stored at server computer 22*b* and a second copy 30 is stored in a client-side cache 32. During normal operation of client computer 24*a* in the environment of network 20, the client computer is booted over the network infrastructure 28. In other words, the first copy 18 of the operating system is sent to the client computer 24*a* over network infrastructure 28. The dual copies of the operating system provide flexibility to the client computers 24 of network 20. If the assigned server 22*b* fails or is otherwise unavailable, the second copy 30 of the operating system may be used to locally boot the client computer 24*a*. Likewise, in case of loss of data from the hard disk on which the second copy 30 of the operating system is stored, client computer 24*a* can boot over the network without the assistance of the hard disk.

The invention is further described herein by making reference to specific examples of booting an operating system on a client computer after critical hardware components have been replaced. It should be understood that the examples disclosed herein are representative, and are not intended to limit the scope of the invention. The invention is not limited to any particular operating systems, network architectures, communication protocols, or replaced hardware components.

FIGS. 3 and 4 illustrate examples of a server computer 22 and a client computer 24, respectively. For purposes of illustration, it is assumed that client computer 24 of FIG. 4 is assigned to server 22 of FIG. 3. Accordingly, server 22 of FIG. 3 provides the operating system components that are booted on client computer 24 of FIG. 4 and further provides the network processing resources needed to operate client computer 24 in the network environment.

In this embodiment, server 22 includes a server network card 34, such as those that are commonly used in the art to transmit data between server 22 and other computers or devices in the network. In addition, server 22 includes a processor 36 and various memory locations for storing device drivers, other operating system components and files, and other data associated with the client computers. Server computer 22 includes client directories 38, each of which is associated with one of the client computers that is assigned to the server computer. It is further assumed that the client directory 38 that is illustrated in detail in FIG. 3 is associated with client computer 24 of FIG. 4.

Client directory 38 contains several data files and executable files that are configured and updated to correspond with the critical hardware components included in client computer 24 during the most recent network connection of the client computer. It is noted that the specific contents of client directory 38 of FIG. 3 depend significantly on the features of the operating system and the types of hardware components that are considered to be "critical". In this embodiment, client directory 38 includes a configuration file 40 containing a server-side boot serial number 42, the previous hard disk serial number 44, and the previous motherboard type ID 46. The previous hard disk serial number 44 and the previous motherboard type ID 46 identify the hard disk and the motherboard of client computer 24 when it was last connected to server 22. The function of configuration file 38 is disclosed in greater detail below.

Client directory 38 also includes operating system components 48, which are specifically configured and adapted for the hardware configuration of the assigned client computer 24. The operating system components 48 include a loader 50, a registry 52, and other operating system components 54. The functions of the loader 50 and registry 52 are disclosed in greater detail below. In this embodiment, one example of a suitable operating system for use with the present invention is Windows NT, manufactured by Microsoft Corporation of Redmond, Wash. Accordingly, the examples of the methods and systems of the invention disclosed herein are compatible with Windows NT. Other operating systems also have similar components and may be used in conjunction with the invention in substantially the same way as Windows NT. For example, Windows NT and other operating systems operate in the network environment such that the network interface card, the hard disk, and the motherboard are critical hardware components. In order to successfully boot these operating systems, they must be appropriately configured and adapted to support the foregoing critical hardware components.

Still other operating systems function in the network environment in different ways. For example, other operating systems have different corresponding "critical" hardware components than those disclosed herein in reference to Windows NT. In these cases, the operating systems and device drivers are adjusted to compensate for the specific critical hardware components of each particular case. Although the specific critical hardware components may be different from those that correspond to Windows NT or some other operating systems, those skilled in the art, upon learning of the invention disclosed herein, will understand which hardware components are deemed "critical" and how to compensate for changed critical hardware components.

In this embodiment, client directory 38 further includes client information 56, which may comprise a previous network interface card ID 58, other hardware ID 60, data files 62, and applications 64. Previous network interface card ID 58 identifies the network interface card (a critical hardware component in this embodiment) that was included in the client computer 24 when it was last connected to the network. Likewise, other hardware ID 60 corresponds to non-critical hardware components previously included in

client computer **24**. Data files **62** and applications **64** contain computer-executable instructions and data structures associated with client computer **24**, and copies of these files may also be stored on client computer **24** during normal operation of the network.

GUID/server assignment repository **66** contains information regarding the assignment of client computers **24** to server computers **22**. In one embodiment of the invention, server computer **22** further has stored therein an operating system chooser **68**, which is an executable software program further described herein. Installation point **70** is a repository containing various device drivers and operating system components that may be selected and installed to support any of a number of new or replacement hardware components of client computer **24**. It is noted that each server **22** may access different installation points for different client computers. Operating system files **72** is yet another repository containing portions of the operating system that are standard and applicable to client computers **24** having any type of hardware. Server computer **22** may have only one copy of operating system files **72** to support multiple assigned client computers **24**. In this case, memory resources are conserved, because the standard and universally applicable portions of the operating system are not duplicated in each of the plurality of client directories **38**. Thus, the portions of the operating system that are specifically applicable to a particular client computer **24** are stored in operating system components repository **48**, while the generally applicable portions are stored in operating system files repository **72**. Alternatively, however, each client directory may include a complete copy of the operating system in operating system components repository **48**, such that a separate operating systems files repository **72** is not needed.

Client directories **38**, GUID/server assignment repository **66**, operating system chooser **68**, installation point **70**, and operating system files repository **72** may be physically located in one or more memory devices in server computer **22**. Alternatively, at least some of the foregoing elements may instead be located at a remote site, such as another server computer. For example, installation point **70** may be located at another server and accessed by server computer **22** via the network infrastructure.

FIG. **4** illustrates selected components of the client computer that is assigned to server computer **22** of FIG. **3**. The critical and non-critical hardware components of client computer **24** may be of any type and source that are compatible with operating system used in the network. Indeed, the ability to recognize and adjust for any of the wide range of new or replacement hardware components is one of the advantages of the present invention. Client computer **24** has a network interface card ("NIC") **74**, such as those that are typically used in the art to establish communication between the client computer and other devices in the network. Network interface card **74** typically includes a boot ROM **76** and a NIC ID **78**. Boot ROM **76** includes computer-executable code for initially communicating over the network infrastructure before the operating system boots on client computer **24**. NIC ID **78** is a digital code that identifies network interface card **74** sufficiently to at least distinguish it from other types of network interface cards.

Motherboard **80** may be either a single-processor or multi-processor device, and accordingly includes one or more processors **82**. A motherboard ID **84** identifies the motherboard type (i.e., single- or multi-processor, speed, manufacturer, etc.). GUID **86** is a globally unique identifier that uniquely distinguishes client computer **24** from all other computers. Currently, GUID **86** is ordinarily encoded on a read-only memory device of the client computer. However, as disclosed below in greater detail, GUID **86** may instead be any other identifier and encoded on another component of the client computer.

Hard disk **88** includes a disk serial number **90** that uniquely identifies the particular hard disk from other hard disks. A client-side cache **92** may be stored on hard disk **88**, and may contain a copy of the information stored in the corresponding client directory **38** of FIG. **3**. Client-side cache **92** also includes a client-side boot serial number **94**. A primary purpose of client-side boot serial number **94** and the corresponding server-side boot serial number **42** is to detect when local hard disk **88** is out of date with respect to the server computer and is not to be used during a current booting operation. If, during the last time that client computer **24** booted with access to server computer **22**, the client computer also had access to local hard disk **88**, client-side boot serial number **94** will be equal to server-side boot serial number **42**. In particular, server-side boot serial number **42** is incremented each time that client computer **24** boots with access to server computer **22**. Subsequently, if client computer **24** also has access to local hard disk **88**, client-side boot serial number **94** is synchronized over the network with server-side boot serial number **42**.

However, there are at least two results when local hard disk **88** has been inaccessible by client computer **24** during the most recent connection to server computer **22**. First, client-side boot serial number **94** is not synchronized with server-side boot serial number **42**. Second, the information in client-side cache **92** is not updated, and is presumably out of date with respect to server computer **22**. Thus, a client-side boot serial number having a value less than the server-side boot serial number indicates that the client-side cache is not current and is not to be used during the current booting operation. Specific examples of comparing the values of the two boot serial numbers are presented below in reference to FIGS. **6–9**.

FIG. **4** further illustrates non-critical hardware components of client computer **24**, including a hard disk controller **96**, which is a device that interfaces with and operates hard disk **88**. Other non-critical hardware components **98**, such as a video card, a sound card, and peripheral devices, may also be included in client computer **24**. Technically, video cards may be considered "critical" hardware components. However, for purposes of illustration, the video card is classified with the non-critical components, since all currently-used video cards are addressed according to a baseline standard, which the operating system can fall back to during the bootup process. When a replacement or new video card is included in a client computer, the associated driver may be configured during a later plug and play process. Non-critical hardware components **98** may have identifying information **100** that specifies the version, manufacturer, etc., of the hardware device.

In a Windows NT environment, the critical hardware components include network interface card **74**, motherboard **80**, and hard disk **88**. In order to successfully boot Windows NT on client computer **24**, the operating system generally must be configured and adjusted to support the foregoing hardware components. The present invention compensates for changed critical hardware components and automatically installs the appropriate device drivers and configures the operating system software with little or no user assistance. As mentioned previously, other operating systems may have other corresponding critical hardware components. However, the invention is equally applicable in such cases,

and may be used to recognize and compensate for substantially any type of new or replacement critical hardware components. The elements and components of server computer **22** and client computer **24** will be further described in reference to specific examples of the methods of the invention.

In view of the foregoing examples of client computers and server computers, FIG. **5** is a flow chart depicting high-level steps in a general embodiment of the methods of the invention. In step **102**, the client computer makes an initial request for a server by, for example, sending its GUID over the network and requesting the network address of the server to which it is assigned. Step **104** relates to one aspect of the invention, in which it is determined whether the client computer previously has been connected to the network, and if not, whether the client computer is a new computer or a replacement for a previous computer. The determination as to whether the client computer previously connected to the network can involve comparing the client computer's GUID against information stored in a GUID/server assignment repository accessible by the server computer. In step **104**, if the client computer is a new or replacement computer, the GUID/server assignment repository is updated as needed to assign the new or replacement computer to a server.

It is noted that the methods of adjusting the operating system for new or replacement hardware may be practiced with or without step **104**, which relates to methods for recognizing a client computer as being new or a replacement, and assigning the client computer to a server computer. Likewise, the method of step **104** may be practiced in the absence of much of the remainder of the subject matter disclosed herein. However, combining the methods of adjusting the operating system for new or replacement hardware and recognizing a client computer as being new or a replacement significantly reduces the administrative effort and attention that would otherwise be required.

In step **106**, the client computer establishes a preliminary connection with the assigned server computer, without yet booting the operating system. At this stage of the method, before the operating system boots, it is determined in step **108** whether the critical hardware of the client computer has changed since the last time the client computer connected to the server. In step **110**, the server computer identifies the operating system components or device drivers needed to support any changed critical hardware components and makes them available to the client computer. The updated operating system is then booted on the client computer according to step **112**.

After initial bootup of the operating system, step **114** is conducted, in which device drivers supporting critical and non-critical hardware components are started. According to an optional final step **116**, "plug and play" may be conducted with respect to new or replacement non-critical hardware components. In particular, the device drivers that support any new or replacement non-critical hardware may be automatically installed and started so that the client computer is fully operational with little or no user assistance.

The method of FIG. **5** may be further understood by making reference to FIGS. **6–9**, which depict specific examples of the methods and systems of the invention, and correspond generally to the four replacement scenarios illustrated in FIG. **2A**. Again, the examples of FIGS. **6–9** are directed to a network environment supported by Windows NT or other operating systems that result in similar critical hardware components. The examples are discussed below with respect to the flow diagrams of FIGS. **10A–13**, which illustrate in greater detail the steps conducted according to these embodiments of the invention.

It is also noted that the architecture of the networks, the protocols used to communicate between client computers and servers, and the hardware components used to establish the connection between the client computers and the servers need not be the same as those disclosed in the examples below. The factors that influence the selection of the communication protocols and the hardware components of any particular embodiment include industry standards and the configurations that are compatible with the particular network and the networked computers. Thus, the invention may be practiced using any of a large number of communications protocols and hardware components beyond those that are specifically disclosed in the following examples.

The specific examples are described below by referring to tasks and actions performed by the client computers, such as requesting data from a server or interpreting data retrieved from the server. In order to perform steps of the invention, the client computer executes code included in the boot ROM, in the loader downloaded from the server, in the operating system software, or in other files or modules as described in examples below. As used in the following description and the appended claims, the client computer may be described as performing the tasks or actions, regardless of the source of the enabling executable code.

EXAMPLE 1

FIG. **6** illustrates a client computer that remains unchanged during multiple connections to the assigned server computer. In this example, it is assumed that client computer **24***a* has previously connected to the assigned server **22** over network infrastructure **28**, using the same hardware that remains in the client computer. In step **120** of FIG. **10A**, client computer **24***a* initiates a request for a network server. For example, network interface card **74** may transmit data over network infrastructure **28** that is understood by the servers as a request for the network address of the particular server that is assigned to client computer **24***a*. In one implementation, boot ROM **76** provides the communications protocol that is used to send the server request over the network. Furthermore, in order to identify client computer **24***a*, the server request of step **120** may include a copy of GUID **86**. Any of the servers **22** may respond to the server request by comparing the GUID **86** of client computer **24***a* to information stored in a GUID/server assignment repository **66** of FIG. **3**, which associates the client computers with the assigned servers. In this example, since client computer **24***a* has previously connected to the assigned server, GUID **86** is included in GUID/server assignment repository **66**. For purposes of illustration, it may be assumed that client computer **24***a* is assigned to server **22***b* in this example. Thus, according to decision block **122**, GUID **86** is recognized, and the method continues to step **124**.

In step **124**, the assigned server responds to client computer **24***a*. In step **126**, client computer **24***a*, using executable code in boot ROM **76**, requests loader **50** from the server. Loader **50** includes computer-executable instructions that, when executed by client computer **24***a*, requests additional executable instructions and other data from the server and loads them into a memory device at the client computer for later execution and/or retrieval. In response to the request, the server sends loader **50** to client computer **24***a* as illustrated by step **128**.

Loader **50** then establishes a preliminary connection between client computer **24***a* and server **22***b*, whereby the

additional executable instructions and other data may be transferred between the client computer and the server computer using Trivial File Transfer Protocol ("TFTP") or another communication protocol. The connection is preliminary in the sense that it is established without the operating system having yet been booted on client computer **24***a*. In addition to using TFTP to transfer files between client computer **24***a* and server **22***b*, the preliminary connection is supported by a BINL communication protocol according to one embodiment.

Client computer **24***a*, using loader **50**, then requests and receives registry **52** and configuration file **40** from the server as illustrated by step **130**. Registry **52** includes a list of files and executable operating system software that client computer **24***a* is to request from the assigned server and further includes a copy of previous NIC ID **58**. In this example, configuration file **40** contains server-side boot serial number **42**, the previous hard disk serial number **44** and the previous motherboard type ID **46**, which have been described herein in reference to FIG. **3**. This and other data that may be included in configuration file **40** is interpreted by executable-instructions at client computer **24***a* to prepare the client computer to boot the operating system and otherwise fully connect to the assigned server as described in greater detail below.

Next, in step **132**, client computer **24***a* detects its client-side boot serial number **94**, hard disk serial number **90**, motherboard type ID **84**, and NIC ID **78** in preparation for later comparing them with the corresponding server-side information contained in configuration file **40**. It is noted that since client computer **24***a* has previously connected to the assigned server using the same hardware that is presently included therein, the boot serial numbers **42** and **94**, the hard disk serial numbers **44** and **90**, and the motherboard type IDs **46** and **84** will be identical with each other.

In the present example, according to decision block **134**, server-side boot serial number **42** is not greater than client-side boot serial number **94**. Accordingly, it is assumed that client-side cache **92** is current and the method proceeds to step **136** of FIG. **10B**. The manner in which the methods and systems of the invention respond to non-synchronized boot serial numbers is disclosed in greater detail in other examples below.

The motherboard type IDs **46** and **84** are used to determine whether the motherboard type has changed since the last time client computer **24***a* was connected to the network. If it is determined that motherboard **88** is new, the previous operating system configuration may not be compatible with the new motherboard. For example, many operating systems have one version for a single-processor motherboard and another version for multiple-processor systems. The manner in which the methods and systems of the invention respond to replacement motherboards is disclosed in greater detail in other examples below. In this example, however, the motherboard type IDs **46** and **84** are identical and, according to decision block **136**, the method continues at step **138**.

The hard disk serial numbers **44** and **90** are used to determine whether a replacement hard disk has been included in client computer **24***a* since it was last connected to the assigned server. If it is determined that the hard disk **88** is new, client-side cache **92** is assumed to be empty or otherwise not current, and is not to be used to boot the operating system on client computer **24***a*. The manner in which the methods and systems of the invention respond to replacement hard disks is disclosed in greater detail in other examples below. In the present example, however, the hard disk serial numbers **44** and **90** are the same, and the method proceeds from decision block **138** to decision block **146**.

Current network interface card ID **78** and the previous network interface card ID **58** are used to determine whether the NIC in client computer **24***a* has been replaced since the last time the client computer connected to the assigned server. If so, the previous configuration of the operating system may not support the replacement NIC. In the present example, client computer **24***a* has already requested and received registry **52**, which includes a copy of previous NIC ID **58**. Client computer **24***a* then compares the current NIC ID **78** to the previous NIC ID **58** to determine whether network interface card **74** is of a different type than the network interface card previously included in the client computer. According to decision block **146**, it is recognized that NIC ID **78** is the same as previous NIC ID **58**, and the method moves to step **148**. The manner in which the methods and systems of the invention respond when the network interface card IDs are not the same is disclosed in greater detail in other examples below.

At this stage of the method, any replacement critical hardware components of client computer **24***a* have been identified, and it has been verified that the operating system is configured to support the critical hardware components. Since client computer **24***a* remains unchanged since the last time it was connected to the assigned server, the previous operating system configuration remains compatible with the client computer, and client-side cache **92** is assumed to be current. In step **148**, the server downloads the appropriate operating system components to client computer **24***a*. This download may be initiated, for example, during a process in which client computer **24***a* walks through an operating system file list of registry **52** and requests the files listed therein. Optionally, since client-side cache **92** is current in this example, the operating system components and other data may be obtained from local hard disk **88** instead of from the server computer, thereby reducing server and network infrastructure loads.

According to step **150**, the operating system boots on client computer **24***a*. Because client-side cache **92** is current, hard disk **88** may be used to boot the operating system and later to continue executing the operating system and to support the activities of client computer **24***a*. During the preceding steps of this example of the method, the server has compiled a change list containing changes that have occurred with respect to the information stored in registry **52**. In step **152**, the client computer updates registry **52** as needed, thereby ensuring that it contains current information.

Next, in step **154** of FIG. **10C**, client computer **24***a* starts the device drivers that support its critical and non-critical hardware components. According to decision block **156**, the client computer determines whether a flag, which indicates that hard disk **88** should be reformatted or repartitioned or that client-side cache **92** should be cleared, was set during the earlier stages of the method. In this example, the flag has not been set, and the method advances to step **160**, in which the server increments server-side boot serial number **42** and updates hard disk serial number **44** and motherboard type ID **46** as needed. The client-side boot serial number **94** is also synchronized with the value of server-side boot serial number.

Optional step **162** further streamlines the process of replacing hardware components or entire computers on the network. According to step **162**, client computer **24***a* and the assigned server computer communicate with each other to

identify any replacement or new non-critical hardware components. If any are present, the appropriate device drivers may be identified and installed with little or no user assistance according to a process known in the industry as "Plug and Play".

At some point after the operating system has booted on the client computer, the server downloads information to client computer **24***a* as needed in order to update client-side cache **92** as illustrated by step **164**. According to step **166**, the downloaded information is then stored in client-side cache **92**. In one embodiment of the invention, client-side cache **92** contains the same information, data files, and computer-executable code that is stored in the corresponding client directory **38** of FIG. **3**. Accordingly, client-side cache **92** may be repeatedly compared to client directory **38** and updated to ensure that it continues to be a mirror of the client directory. Providing dual copies of the operating system files, data files, applications, etc., allows client computer **24***a* to use exclusively either client-side cache **92** or client directory **38** if the other one of these two memory locations is temporarily unavailable.

The foregoing method and system of FIG. **6** illustrate one example of the manner in which the invention may be used to identify the critical hardware components of the client computer and to boot the operating system on the client computer. In particular, the client computer, with the assistance of the server computer, has verified that its hardware components are the same as those previously included in the client computer the last time it was connected to the server.

EXAMPLE 2

FIG. **7** depicts in greater detail the second replacement scenario of FIG. **2A**, wherein client computer **24***b* is replaced in its entirety by replacement client computer **24***b'*. Moreover, the replacement critical hardware in replacement client computer **24***b'* is of the same type as the previous critical hardware in client computer **24***b*. In this example, the replacement hardware components illustrated in FIG. **7** include a network interface card **174**, a motherboard **180**, a hard disk **188**, and a hard disk controller **196**. Of the foregoing hardware components, all are considered to be "critical" in this example, except hard disk controller **196**.

Turning to the method illustrated in the flow diagrams of FIGS. **10A–10C** and **11–13**, replacement client computer **24***b'* sends a server request in step **120** as described above in reference to Example 1. In this example, however, GUID **186** is not located by the server in GUID/server assignment repository **66**. Accordingly, in decision block **122** of FIG. **10A**, GUID **186** is not recognized, and the method moves to step **202** in the flow diagram of FIG. **11**. The sub-routine of FIG. **11** generally corresponds to step **104** of FIG. **5**, in which a new or replacement computer is recognized by the server, which then updates GUID/server assignment repository **66**. This sub-routine allows a new or replacement computer to be rapidly and easily assigned to a server with only a small amount of user input.

Because client computer **24***b'* has not previously been connected to the network and replacement GUID **186** was not located in GUID/server assignment repository **66**, client computer **24***b'* has not yet been assigned to a particular server. Accordingly, any of the servers of the network may respond to the server request of step **120** and proceed through the sub-routine of FIG. **11**. In step **202**, the server requests the administrative authorization from the user of client computer **24***b'* in order to verify that the user is authorized to add or replace a client computer. In step **204**, the user enters a password or other authorization code, or the user is otherwise verified as having a certain level of administrative authorization. Based on the user authorization, according to step **206**, the server compiles an option list that, in this example, allows the user to indicate whether client computer **24***b'* is a replacement for a previous computer or is entirely new to the network. In other embodiments, depending on the network architecture, the intended use of the client computer, and the user authorization, the option list may present additional choices. In another embodiment, the administrator can configure the system to automatically recognize client computer **24***b'* as a replacement.

The user makes a selection from the option list in step **208**. In this example, the user selects the replacement computer option. Thus, since client computer **24***b'* is a replacement for previous client computer **24***b*, the method proceeds from decision block **210** to step **212**. Next, according to step **212**, the user of client computer **24***b'* sends information that identifies previous client computer **24***b*. For example, the user may enter a user-friendly name associated with previous client computer **24***b*, such as a user account name for the user of the previous client computer. Alternatively, the identifying information sent in step **212** may be any other information that uniquely identifies previous client computer **24***b*, such as previous GUID **86**.

In step **214**, the server computer locates previous GUID **86** associated with previous client computer **24***b* in the GUID/server assignment repository **66**. Next, the server replaces previous GUID **86** with replacement GUID **186** according to step **216**, thereby effectively recognizing that client computer **24***b'* is a replacement for previous client computer **24***b*. Furthermore, client computer **24***b'* is now assigned to a server and is associated with the client directory **38** of FIG. **3** that had previously corresponded to client computer **24***b*. Referring again to decision block **210**, it is noted that if client computer **24***b'* had instead been a new computer, the method would have moved to step **218**, wherein the new computer would have been assigned to a server. In either case, once the sub-routine of FIG. **11** has been performed, the client computer, whether new or a replacement, has been assigned to an appropriate server.

Returning now to FIG. **10A**, steps **124**, **126**, **128**, **130**, and **132** are conducted in substantially the same way as described above in reference to Example 1. Since hard disk **188** is new, the hard disk either does not yet have a client-side boot serial number or may have an old client-side cache and client-side boot serial number. In either case, it is assumed that the information on hard disk **188** is unreliable. In one embodiment, client-side cache **192** may be immediately disabled and a flag may be set to request a later reformat of the hard disk without having to execute decision blocks **134** and **138**, since it is known that hard disk **188** contains unreliable information. For example, steps similar to steps **140** and **142** may be conducted to disable client-side cache **192** and to set the flag. In another embodiment, however, the method may proceed normally through decision block **134** to step **135** and later from decision block **138** to steps **140** and **142**, in which client-side cache **192** is disabled such that it will not be used to boot the operating system.

Decision block **136** is answered affirmatively in this example, since replacement motherboard ID **184** is the same as previous motherboard ID **84** (i.e., the replacement and previous motherboards are of the same type). Assuming that client-side cache **192** has previously been disabled and that decision block **138** is to be skipped as described above, the

method proceeds to decision block **146**, which is conducted in substantially the same way as disclosed herein in reference to Example 1. In this example, replacement NIC ID **178** is the same as previous NIC ID **78**, due to the assumption that replacement network interface card **174** and previous network interface card **74** are of the same type. At this point, the critical hardware components have been checked sufficiently to verify that the operating system is in condition to boot on client computer **24***b'*. Steps **148** and **150** are then conducted as described above in reference to Example 1, with the exception that the operating system boots without hard disk **188** being involved. The appropriate operating system components are downloaded to client computer **24***b'* and executed thereon.

Next, steps **152** and **154** are conducted as described above in reference to Example 1. According to decision block **156**, the presence of the flag is recognized, and the method advances to step **158**, wherein hard disk **188** is reformatted or repartitioned or client-side cache **192** is cleared. The choice among the foregoing options of reformatting, repartitioning, or clearing may be based on an expressly-selected or default setting of the operating system. In the subsequent step **160**, configuration file **40** is updated to include the replacement hard disk serial number **190** and to increment the server-side boot serial number **42**. Next, the optional step **162** may be conducted as described above in reference to Example 1. According to steps **164** and **166**, the appropriate data is eventually downloaded to client computer **24***b'* in order to update client-side cache **192**. Thus, client-side cache **192** now contains a current copy of the information stored in the corresponding client directory **38**.

The foregoing example illustrates one method whereby a replacement client computer is recognized as such, and the GUID/server assignment repository is updated to assign the replacement client computer to the appropriate server. This portion of the method of the invention requires only a minimal amount of user input to configure the network to respond to the replacement computer as it did to the previous client computer. Moreover, the critical hardware components are checked to determine whether their type has changed in order to verify the compatibility of the operating system, and to determine whether the hard disk should be disabled during the process of booting the operating system. This portion of the method of the invention allows the replacement client computer to begin operating with little or no user assistance.

EXAMPLE 3

FIG. **8** illustrates the replacement of a previous client computer with a replacement client computer, including critical hardware components of a different type than the previous critical hardware components. In particular, in this example, it is assumed that network interface card **274**, motherboard **280**, and hard disk **288** are of different types than the corresponding hardware components of previous client computer **24***c*.

Step **120** and decision block **122** are conducted as described above in reference to Example 2. In particular, GUID **286** is recognized as being new, and the method continues in the sub-routine illustrated in FIG. **11**. Furthermore, the steps of FIG. **11** are conducted in substantially the same way that is described in reference to Example 2. Client computer **24***d* is recognized as a replacement for previous client computer **24***c*, and GUID/server assignment repository **66** is updated accordingly. Next, steps **124**, **126**, **128**, **130**, and **132** are conducted as described above in reference to Examples 1 and 2.

Client-side cache **292** is disabled in the same way described above in reference to Example 2, such that it is not used to boot the operating system. It can be understood that client-side cache **292** is essentially empty at this point or contains invalid data from a previous installation, since hard disk **288** is new. Thus, client-side cache **292** is appropriately not used during the later process of booting the operating system.

Replacement motherboard **280** is of a different type than previous motherboard **80**. Thus, replacement motherboard type ID **284** is different from previous motherboard type ID **84** and, according to decision block **136**, the method advances to the sub-routine depicted in the flow chart of FIG. **12**. In view of the assumption that the previous configuration of the operating system is not compatible with replacement motherboard **280**, this sub-routine reconfigures the operating system to support the replacement motherboard. In step **302**, client computer **24***d* sends replacement motherboard type ID **284** to the assigned server. The server interprets the transmitted motherboard type ID **284** as a request to install the version of the operating system that supports the replacement motherboard **280**. In step **304**, the server then locates the installation point **70** of FIG. **3**, which is a repository containing operating system software and device drivers from which the operating system for the previous client computer **24***c* originated.

Based on the information identifying replacement motherboard **280**, the server finds the appropriate version of the operating system software in installation point **70** according to step **306**. In step **308**, the operating system software is installed in the client directory **38** that corresponds to client computer **24***d*. For example, the server may put the new operating system software in operating system components repository **54**. Thus, the operating system stored in client directory **38** is now reconfigured to be compatible with motherboard **280** without requiring any user assistance.

Returning to FIG. **10B**, decision block **138** and steps **140** and **142** may be skipped as described above in reference to Example 2, based on the assumption that the client-side cache was previously disabled after it was determined that client computer **24***d* is a replacement. Client computer **24***d* then compares the current NIC ID **278** to the previous NIC ID **78**, which was included in the registry sent to the client computer in step **130**, to determine whether NIC **274** is currently supported by appropriate operating system software and device drivers. According to decision block **146**, replacement NIC ID **278** is different from previous NIC ID **78** because replacement NIC **274** and previous NIC **74** are of different types.

The method then advances to the sub-routine illustrated in the flow diagram of FIG. **13**. Based on the different network interface card IDs, the server assumes that the operating system configuration must be updated in order to boot the operating system on client computer **24***d*. As illustrated by step **401**, client computer **24***d* sends the new network card ID to the server, thereby notifying the server that the new network interface card **278** is of a different type than previous network interface card **78**. In step **402**, the server identifies the installation point **70** associated with client computer **24***d*. Step **404** involves finding, in installation point **70**, the device driver that supports replacement NIC **278**. The appropriate device driver is then placed in the client directory **38** that corresponds to client computer **24***d*. The server computer also provides to the client computer information which may be needed to start the new device driver. The information required is operating system specific, and includes registry settings in the case of Windows NT.

At this point in the method of this example, the operating system software has been reconfigured and updated to support the new critical hardware components of client computer **24***d*. In addition, because hard disk **288** is new, it has been disabled during the balance of the boot process. Next, the remaining steps of the invention are conducted in substantially the same manner as described herein in reference to Example 2. Like Example 2, the method of this example recognizes the replacement client computer as a replacement for the previous client computer. In this example, it was determined that the operating system should be updated to support the changed critical hardware components. The server provided the appropriate operating system software and device drivers to boot the operating system on the replacement computer with little or no user assistance.

EXAMPLE 4

FIG. **9** illustrates the replacement of only selected hardware components of a client computer. In this example, the previous hard disk controller is replaced with a new hard disk controller of a different type. In this example, the hard disk controller **396** is not a critical hardware component in the sense that the operating system must be reconfigured before booting. However, the new hard disk controller presents special considerations that are analyzed below. It is further assumed that client computer **24***e*, with its previous hardware configuration, has been connected at least once to its assigned server.

In step **120**, client computer **24***e* makes a server request as described herein in reference to Example 1. GUID **86** is recognized in decision block **122**, after which steps **124**, **126**, **128**, **130**, and **132** are conducted as described herein in reference to the other examples. Although replacement hard disk controller **396** is of a different type than the previous controller **96**, hard disk serial number **90** and client-side boot serial number **94** may be read from hard disk **88** according to this embodiment because the protocols for doing so are sufficiently standard among hard disk controllers of different types.

The method proceeds through decision blocks **134** and **136** in the same manner as described in reference to Example 1. Hard disk **88** has not been replaced, and the method advances from decision block **138** to decision block **146**. Thus, hard disk **88** is not disabled, and is in condition to be used during the subsequent process of booting the operating system. However, it is noted that hard disk controller **396** has not yet been supported by a corresponding device driver, and will not be until after the operating system boots. As a result, hard disk **88** is inaccessible, and the operating system is booted in this example without the assistance of the hard disk. Step **146** is conducted as described above in reference to Example 1. In particular, network interface card **74** remains unchanged, and the operating system already supports it.

Steps **148** and **150** are conducted, wherein the reconfigured operating system is downloaded from the server to client computer **24***e* and is executed on the client computer. Steps **152**, **154**, **156**, and **160** are then conducted as described above in reference to Example 1, but without the use of hard disk **88**, which remains inaccessible due to replacement hard disk controller **396**. In this example, hard disk **88** is not used to boot the operating system, with the result that client-side boot serial number **94** is not incremented. The next time that the operating system is booted, client-side boot serial number **94** and server-side boot serial number **42** will be out of synchronization, indicating that client-side cache **92** is stale. It can be understood that this non-synchronization of the boot serial numbers is appropriate, since during the present network session client-side cache **92** is not being updated.

Next, in step **162**, a device driver that supports replacement hard disk controller **396** may be installed. However, in this embodiment, the device driver for the hard disk controller **396** does not actually allow the hard disk controller to operate until the operating system boots again. Optionally, the user may continue to operate client computer **24***e* over the network without accessing hard disk **88**, which is made possible by the client information stored in client directory **38**. According to this option, client computer **24***e* operates "diskless" until the next time the operating system boots during the normal use of the network. Alternatively, the methods of FIGS. **10A–10C** may be immediately repeated so that the operating system reboots and replacement hard disk controller **396** becomes operable. In either event, client-side cache **92** cannot be updated in steps **164** and **166** before client computer **24***e* is rebooted because hard disk **88** remains inaccessible.

According to the foregoing example, the replacement of only some of the critical and non-critical hardware components is automatically recognized, and the operating system is reconfigured to support the new hardware components with little or no user assistance.

The present invention may be embodied in other specific forms without departing from its spirit or essential characteristics. The described embodiments are to be considered in all respects only as illustrative and not restrictive. The scope of the invention is, therefore, indicated by the appended claims rather than by the foregoing description. All changes which come within the meaning and range of equivalency of the claims are to be embraced within their scope.

What is claimed and desired to be secured by United States Letters Patent is:

1. In a networked system including a server computer and a network infrastructure over which the server computer can download operating system components to client computers, a method of establishing a second client computer as a replacement for a first client computer, comprising the steps of:

establishing a connection over the network infrastructure between the second client computer and the server computer prior to booting the operating system components on the second client computer, the second client computer being a replacement for the first client computer;

transmitting, from the second client computer to the server computer, a second unique identifier associated with the second client computer;

transmitting, from the second client computer to the server computer, information identifying the first client computer;

locating a first unique identifier associated with the first client computer in a repository accessible by the server computer;

replacing, in the repository, the first unique identifier with the second unique identifier prior to booting the second client computer, whereby the server computer recognizes the second client computer as a replacement for the first client computer;

transmitting from the server computer to the second client computer information identifying hardware components of the first client computer;

transmitting from the second client computer to the server computer the identity of hardware components of the second client computer which are of a different type than the hardware components of the first client computer;

modifying the operating system components at the server computer to support the hardware components of the second client computer which are of a different type than the hardware components of the first client computer;

downloading the operating system components from the server computer to the client computer; and

booting the operating system components on the second client computer.

2. A method as defined in claim **1**, wherein the step of transmitting the second unique identifier comprises the step of transmitting a copy of a globally unique identifier associated with the second client computer.

3. A method as defined in claim **2**, wherein the step of locating the first unique identifier comprises the step of locating a copy of a globally unique identifier associated with the first client computer.

4. A method as defined in claim **1**, wherein the step of transmitting information identifying the first client computer comprises transmitting an account name associated with the first client computer.

5. A method as defined in claim **1**, further comprising, before the step of booting the operating system, the step of disabling a hard disk of said second client computer such that the step of booting the operating system is conducted without the assistance of the hard disk.

6. In a networked system including a plurality of server computers and a network infrastructure over which the server computers can download operating system components to client computers, a method of recognizing a new client computer as being new to the networked system, the method comprising:

establishing a connection over the network infrastructure between the new client computer and the server computer prior to booting the operating system components on the new client computer, the new client computer not having been previously connected to the server;

transmitting, from the new client computer to the server computer, a unique identifier associated with the second client computer;

transmitting, from the new client computer to the server computer, information indicating that the new client computer has not been previously connected to the server;

transmitting, from the new client computer to the server computer, hardware information identifying a hardware component of the new client computer;

assigning the new client computer to one of the plurality of server computers;

storing the unique identifier in a repository wherein the unique identifier is associated with the one of the plurality of server computers to which the new client computer has been assigned;

downloading, from the server computer to the new computer, operating system components having been configured to support the hardware component; and

booting the operating system components on the server computer.

7. A method as defined in claim **6**, further comprising comparing the unique identifier against a plurality of known unique identifiers, whereby the unique identifier is recognized as being new to the networked system.

8. A method as defined in claim **6**, further comprising, before downloading the operating system components, modifying the operating system components to support the hardware component.

9. A method as defined in claim **6**, further comprising, before transmitting hardware information, recognizing, by the new client computer, that the hardware component is of a different type than a previous hardware component of a previous client computer for which the new client computer is a replacement.

10. In a server computer having operating system components that can be downloaded to client computers over a network infrastructure, a computer program product for implementing a method of treating a second client computer as a replacement for a first client computer, the computer program product comprising:

a computer-readable medium for carrying computer-executable instructions, wherein said computer-executable instructions comprise:

code means for maintaining a connection between the server computer and the second client computer prior to booting the operating systems components on the second client computer, the second client computer being a replacement for the first client computer;

code means for receiving from the second client computer a second unique identifier associated with the second client computer;

code means for receiving from the second client computer information identifying the first client computer;

code means for locating a first unique identifier associated with the first client computer in a repository accessible to the server computer; and

code means for replacing, in the repository, the first unique identifier with the second unique identifier, whereby the server computer recognizes the second client computer as a replacement for the first client computer;

code means for transmitting from the server computer to the second client computer information identifying hardware components of the first client computer;

code means for transmitting from the second client computer to the server computer the identity of hardware components of the second client computer which are of a different type than the hardware components of the first client computer;

code means for modifying the operating system components at the server computer to support the hardware components of the second client computer which are of a different type than the hardware components of the first client computer;

code means for downloading the operating system components from the server computer to the client computer; and

code means for booting the operating system components on the second client computer.

11. A computer program product as defined in claim **10**, wherein the computer-executable instructions further comprise code means for comparing the second unique identifier against entries in a list of known unique identifiers stored in the repository, whereby the server computer recognizes that the second unique identifier is an unknown unique identifier.

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